Garnet
Garnet Global Training Center

GGT-PS-124

Workplace Psychology & Behavioural Science

Workplace Mediation

الوساطة في بيئة العمل

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Workplace Mediation turns established good practice into step-by-step methods that participants rehearse in exercises and then apply at work. Apply behavioural science to motivation, decisions, safety and wellbeing at work. Choose 5 or 10 days, classroom or live online, English or Arabic; organisations can also run it in-house and adapt the examples to their own work.

What you will be able to do

- Apply the methods and standards of Workplace Mediation to real tasks.
- Diagnose common problems and identify root causes.
- Interpret data and results correctly and act on them.
- Follow safe, compliant and documented work practices.
- Avoid the mistakes that most often cause rework or failure.

Who should attend

HR and L&D professionals, managers, safety leaders and organisational development teams. Practitioners with one to five years of experience benefit most.

Key topics

- How people decide
- Motivation and engagement
- Behaviour change methods
- Assessment tools
- Wellbeing at work
- Ethics in applied psychology

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

WhatsApp: +971 56 674 7382

Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Workplace Mediation: principles and standards
- How people decide
- Common mistakes and how to avoid them

Day 2 Methods and tools in practice
- Motivation and engagement
- Behaviour change methods

Day 3 Diagnosis and problem solving
- Assessment tools
- Regional and international case studies

Day 4 Quality, safety and documentation
- Wellbeing at work
- Checklists and templates to take away

Day 5 Workshop, assessment and action plan
- Ethics in applied psychology
- Group discussion and peer review

10-day outline

Day 1 Workplace Mediation: principles and standards
- How people decide
- Common mistakes and how to avoid them

Day 2 Methods and tools in practice
- Motivation and engagement
- Behaviour change methods

Day 3 Diagnosis and problem solving
- Assessment tools
- Regional and international case studies

Day 4 Quality, safety and documentation
- Wellbeing at work
- Checklists and templates to take away

Day 5 Workshop, assessment and action plan
- Ethics in applied psychology
- Group discussion and peer review

Day 6 Advanced techniques and specialist practice
- Complex cases in depth
- Measurement and reporting

Day 7 Digital tools, data and automation
- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice
- Global performance benchmarks
- Hands-on workshop on a workplace challenge

Day 9 Capstone project
- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates
- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
19–23 Apr 2027	5-day classroom	Dubai	English	4,750
10–21 Oct 2027	10-day classroom	Riyadh	English	8,950
1–5 Nov 2027	5-day online	Live online	English	2,950
20–24 Dec 2027	5-day classroom	Abu Dhabi	Arabic	4,750
17–21 Jan 2028	5-day classroom	Vienna	English	4,750
20–31 Mar 2028	10-day online	Live online	Arabic	5,450
2–6 Jul 2028	5-day classroom	Jeddah	English	4,750
11–22 Sep 2028	10-day classroom	Abu Dhabi	Arabic	8,950
1–5 Jan 2029	5-day classroom	London	English	4,750
18–29 Mar 2029	10-day classroom	Kuwait City	Arabic	8,950

Dates	Format	City	Language	Fee (USD)
18–22 Jun 2029	5-day classroom	Vienna	English	4,750
17–21 Dec 2029	5-day online	Live online	English	2,950
18–29 Mar 2030	10-day online	Live online	Arabic	5,450
13–17 May 2030	5-day classroom	Geneva	English	4,750
8–12 Jul 2030	5-day classroom	Casablanca	Arabic	4,750
15–26 Dec 2030	10-day classroom	Amman	English	8,950

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/