Garnet
Garnet Global Training Center

GGT-HC-112

Healthcare & Hospital Management

Telemedicine & Digital Health Services

الطب عن بعد وخدمات الصحة الرقمية

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Participants in Telemedicine & Digital Health Services practise the methods, tools and standards they need to perform reliably and solve problems on the job. Management, quality and safety programs for hospitals, clinics and health authorities. It runs as a 5-day or 10-day program in English or Arabic, in classrooms in Dubai, Riyadh, Cairo, London, Istanbul and other cities, or live online, and can be delivered in-house.

What you will be able to do

- Apply the methods and standards of Telemedicine & Digital Health Services to real tasks.
- Use the right tools, checks and calculations step by step.
- Diagnose common problems and identify root causes.
- Interpret data and results correctly and act on them.
- Follow safe, compliant and documented work practices.

Who should attend

Hospital managers, nurse leaders, quality and patient safety officers, health administrators. Practitioners with one to five years of experience benefit most.

Key topics

- Patient safety and clinical risk
- Accreditation standards
- Health finance and revenue cycle
- Clinical governance
- Health information and digital health
- Patient experience

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

WhatsApp: +971 56 674 7382

Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Telemedicine & Digital Health Services: principles and standards

- Health finance and revenue cycle
- Regional and international case studies

Day 2 Methods and tools in practice

- Clinical governance
- Health information and digital health

Day 3 Diagnosis and problem solving

- Patient experience
- Checklists and templates to take away

Day 4 Quality, safety and documentation

- Patient safety and clinical risk
- Group discussion and peer review

Day 5 Workshop, assessment and action plan

- Accreditation standards
- Measurement and reporting

10-day outline

Day 1 Telemedicine & Digital Health Services: principles and standards

- Health finance and revenue cycle
- Regional and international case studies

Day 2 Methods and tools in practice

- Clinical governance
- Health information and digital health

Day 3 Diagnosis and problem solving

- Patient experience
- Checklists and templates to take away

Day 4 Quality, safety and documentation

- Patient safety and clinical risk
- Group discussion and peer review

Day 5 Workshop, assessment and action plan

- Accreditation standards
- Measurement and reporting

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Hands-on workshop on a workplace challenge

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Common mistakes and how to avoid them

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
15–19 Mar 2027	5-day classroom	Dubai	English	4,750
12–16 Sep 2027	5-day classroom	Jeddah	Arabic	4,750
1–5 Nov 2027	5-day online	Live online	Arabic	2,950
6–17 Dec 2027	10-day classroom	Paris	English	8,950
2–13 Jan 2028	10-day classroom	Cairo	English	8,950
10–14 Apr 2028	5-day classroom	London	English	4,750
19–23 Jun 2028	5-day classroom	Paris	English	4,750
11–22 Sep 2028	10-day online	Live online	English	5,450
6–17 May 2029	10-day classroom	Jeddah	English	8,950

Dates	Format	City	Language	Fee (USD)
16–20 Jul 2029	5-day classroom	Singapore	English	4,750
17–21 Sep 2029	5-day classroom	Vienna	English	4,750
15–19 Oct 2029	5-day online	Live online	English	2,950
20–24 Jan 2030	5-day classroom	Kuwait City	English	4,750
18–29 Mar 2030	10-day online	Live online	Arabic	5,450
11–22 Nov 2030	10-day classroom	Amsterdam	English	8,950
16–20 Dec 2030	5-day classroom	London	English	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/