Garnet
Garnet Global Training Center

GGT-AU-127

Automotive, Fleet & Transport

Taxi & Ride-Hailing Operations

تشغيل خدمات الأجرة والنقل الذكي

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Participants in Taxi & Ride-Hailing Operations practise the methods, tools and standards they need to perform reliably and solve problems on the job. Fleet, workshop and transport programs for operators, dealers and public transport. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

What you will be able to do

- Apply the methods and standards of Taxi & Ride-Hailing Operations to real tasks.
- Avoid the mistakes that most often cause rework or failure.
- Share good practice with your team.
- Use the right tools, checks and calculations step by step.
- Diagnose common problems and identify root causes.

Who should attend

Fleet and transport managers, workshop supervisors and dealership staff. Practitioners with one to five years of experience benefit most.

Key topics

- Fleet economics
- Maintenance and workshop management
- Driver safety
- Telematics and data
- Regulation and compliance
- Electrification

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Taxi & Ride-Hailing Operations: principles and standards

- Driver safety
- Checklists and templates to take away

Day 2 Methods and tools in practice

- Telematics and data
- Regulation and compliance

Day 3 Diagnosis and problem solving

- Electrification
- Group discussion and peer review

Day 4 Quality, safety and documentation

- Fleet economics
- Measurement and reporting

Day 5 Workshop, assessment and action plan

- Maintenance and workshop management
- Hands-on workshop on a workplace challenge

10-day outline

Day 1 Taxi & Ride-Hailing Operations: principles and standards

- Driver safety
- Checklists and templates to take away

Day 2 Methods and tools in practice

- Telematics and data
- Regulation and compliance

Day 3 Diagnosis and problem solving

- Electrification
- Group discussion and peer review

Day 4 Quality, safety and documentation

- Fleet economics
- Measurement and reporting

Day 5 Workshop, assessment and action plan

- Maintenance and workshop management
- Hands-on workshop on a workplace challenge

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Common mistakes and how to avoid them

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Regional and international case studies

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
1–5 Mar 2027	5-day classroom	Vienna	English	4,750
21–25 Jun 2027	5-day classroom	London	English	4,750
16–27 Aug 2027	10-day classroom	Singapore	English	8,950
6–10 Dec 2027	5-day online	Live online	Arabic	2,950
3–14 Jan 2028	10-day online	Live online	English	5,450
20–24 Aug 2028	5-day classroom	Cairo	Arabic	4,750
4–8 Sep 2028	5-day classroom	Dubai	Arabic	4,750
20 Nov – 1 Dec 2028	10-day classroom	Abu Dhabi	Arabic	8,950
18 Feb – 1 Mar 2029	10-day classroom	Doha	English	8,950

Dates	Format	City	Language	Fee (USD)
19–23 Aug 2029	5-day classroom	Manama	English	4,750
10–14 Sep 2029	5-day classroom	London	English	4,750
19–23 Nov 2029	5-day online	Live online	Arabic	2,950
17–28 Mar 2030	10-day classroom	Muscat	Arabic	8,950
15–26 Jul 2030	10-day online	Live online	English	5,450
21–25 Oct 2030	5-day classroom	London	English	4,750
11–15 Nov 2030	5-day classroom	Dubai	English	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/