Garnet
Garnet Global Training Center

GGT-HT-115

Hospitality, Tourism & Events

Spa & Wellness Management

إدارة المنتجعات الصحية

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

Spa & Wellness Management equips managers and specialists to plan, organise and control this area of work, set targets and measure results. Service, revenue and operations programs for hotels, tourism and event organisers. Choose 5 or 10 days, classroom or live online, English or Arabic; organisations can also run it in-house and adapt the examples to their own work.

What you will be able to do

- Set up and run Spa & Wellness Management as a managed process with clear roles.
- Report clearly to senior management and stakeholders.
- Manage contractors, suppliers and internal customers.
- Plan resources, budgets and schedules realistically.
- Define KPIs and build simple dashboards for management.

Who should attend

Hotel and restaurant managers, tourism professionals and event planners. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- Guest experience standards
- Revenue and pricing
- Operations and cost control
- Food safety and hygiene
- Digital distribution
- Event planning

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Spa & Wellness Management: the management framework

- Digital distribution
- Checklists and templates to take away

Day 2 Planning, resources and budgets

- Event planning
- Guest experience standards

Day 3 Performance measurement and control

- Revenue and pricing
- Group discussion and peer review

Day 4 Risk, compliance and improvement

- Operations and cost control
- Measurement and reporting

Day 5 Management case study and action plan

- Food safety and hygiene
- Hands-on workshop on a workplace challenge

10-day outline

Day 1 Spa & Wellness Management: the management framework

- Digital distribution
- Checklists and templates to take away

Day 2 Planning, resources and budgets

- Event planning
- Guest experience standards

Day 3 Performance measurement and control

- Revenue and pricing
- Group discussion and peer review

Day 4 Risk, compliance and improvement

- Operations and cost control
- Measurement and reporting

Day 5 Management case study and action plan

- Food safety and hygiene
- Hands-on workshop on a workplace challenge

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Common mistakes and how to avoid them

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Regional and international case studies

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
11–15 Jan 2027	5-day online	Live online	English	2,950
12–16 Apr 2027	5-day classroom	Amsterdam	English	4,750
2–13 May 2027	10-day classroom	Manama	English	8,950
12–16 Dec 2027	5-day classroom	Jeddah	English	4,750
7–18 Feb 2028	10-day classroom	Abu Dhabi	English	8,950
18–22 Sep 2028	5-day classroom	Istanbul	English	4,750
9–20 Oct 2028	10-day online	Live online	English	5,450
12–16 Nov 2028	5-day classroom	Riyadh	English	4,750
19–23 Mar 2029	5-day online	Live online	English	2,950

Dates	Format	City	Language	Fee (USD)
16–20 Jul 2029	5-day classroom	Singapore	English	4,750
12–23 Nov 2029	10-day classroom	Barcelona	English	8,950
3–7 Dec 2029	5-day classroom	Kuala Lumpur	English	4,750
6–10 Jan 2030	5-day classroom	Riyadh	English	4,750
18–29 Mar 2030	10-day classroom	Kuala Lumpur	English	8,950
3–14 Jun 2030	10-day online	Live online	Arabic	5,450
14–18 Oct 2030	5-day classroom	Dubai	Arabic	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/