Garnet
Garnet Global Training Center

GGT-IT-127

Information Technology & Software

Software Testing & Quality Assurance

اختبار البرمجيات وضمان الجودة

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Software Testing & Quality Assurance turns established good practice into step-by-step methods that participants rehearse in exercises and then apply at work. Infrastructure, service management and software delivery skills for IT teams. Choose 5 or 10 days, classroom or live online, English or Arabic; organisations can also run it in-house and adapt the examples to their own work.

What you will be able to do

- Apply the methods and standards of Software Testing & Quality Assurance to real tasks.
- Follow safe, compliant and documented work practices.
- Avoid the mistakes that most often cause rework or failure.
- Share good practice with your team.
- Use the right tools, checks and calculations step by step.

Who should attend

IT managers, system administrators, developers and service desk leads. Practitioners with one to five years of experience benefit most.

Key topics

- Architecture and infrastructure
- Service management processes
- Security by design
- Cloud and DevOps practices
- IT governance and budgeting
- Hands-on labs

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

WhatsApp: +971 56 674 7382

Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Software Testing & Quality Assurance: principles and standards

- Hands-on labs
- Hands-on workshop on a workplace challenge

Day 2 Methods and tools in practice

- Architecture and infrastructure
- Service management processes

Day 3 Diagnosis and problem solving

- Security by design
- Common mistakes and how to avoid them

Day 4 Quality, safety and documentation

- Cloud and DevOps practices
- Regional and international case studies

Day 5 Workshop, assessment and action plan

- IT governance and budgeting
- Checklists and templates to take away

10-day outline

Day 1 Software Testing & Quality Assurance: principles and standards

- Hands-on labs
- Hands-on workshop on a workplace challenge

Day 2 Methods and tools in practice

- Architecture and infrastructure
- Service management processes

Day 3 Diagnosis and problem solving

- Security by design
- Common mistakes and how to avoid them

Day 4 Quality, safety and documentation

- Cloud and DevOps practices
- Regional and international case studies

Day 5 Workshop, assessment and action plan

- IT governance and budgeting
- Checklists and templates to take away

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Group discussion and peer review

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Measurement and reporting

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
19–30 Apr 2027	10-day classroom	Paris	English	8,950
19–23 Jul 2027	5-day classroom	Istanbul	English	4,750
6–10 Sep 2027	5-day online	Live online	Arabic	2,950
20–24 Dec 2027	5-day classroom	Dubai	English	4,750
9–20 Jan 2028	10-day classroom	Riyadh	English	8,950
10–21 Jul 2028	10-day online	Live online	Arabic	5,450
18–22 Sep 2028	5-day classroom	Vienna	English	4,750
10–14 Dec 2028	5-day classroom	Amman	Arabic	4,750
1–12 Jan 2029	10-day classroom	Geneva	English	8,950

Dates	Format	City	Language	Fee (USD)
5–9 Feb 2029	5-day classroom	Paris	English	4,750
1–5 Oct 2029	5-day online	Live online	Arabic	2,950
17–21 Dec 2029	5-day classroom	Amsterdam	English	4,750
20–31 May 2030	10-day classroom	Amsterdam	English	8,950
10–21 Jun 2030	10-day online	Live online	English	5,450
10–14 Nov 2030	5-day classroom	Doha	English	4,750
16–20 Dec 2030	5-day classroom	Abu Dhabi	English	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/