Garnet
Garnet Global Training Center

GGT-SM-102

Smart Cities & Urban Management

Smart City Governance & Data Platforms

حوكمة المدن الذكية ومنصات البيانات

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Leadership & strategy**

Overview

Smart City Governance & Data Platforms is a leadership program that connects strategic choices with execution, people and results. Plan, run and digitalise cities and municipal services for residents and investors. Choose 5 or 10 days, classroom or live online, English or Arabic; organisations can also run it in-house and adapt the examples to their own work.

What you will be able to do

- Set direction and priorities for Smart City Governance & Data Platforms in your organisation.
- Influence boards, peers and external stakeholders.
- Balance short-term results with long-term value.
- Build a personal leadership agenda for the next year.
- Make sound decisions with incomplete information.

Who should attend

Municipal managers, urban planners, smart city teams and city service operators. It is aimed at managers and executives who set direction and are accountable for results.

Key topics

- Urban strategy and governance
- Municipal services
- Digital city platforms
- Mobility and infrastructure
- Resident experience
- Data and performance

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Strategic context of Smart City Governance & Data Platforms

- Municipal services
- Hands-on workshop on a workplace challenge

Day 2 Setting direction and priorities

- Digital city platforms
- Mobility and infrastructure

Day 3 Leading people through change

- Resident experience
- Common mistakes and how to avoid them

Day 4 Decisions, risk and stakeholders

- Data and performance
- Regional and international case studies

Day 5 Leadership commitments and action plan

- Urban strategy and governance
- Checklists and templates to take away

10-day outline

Day 1 Strategic context of Smart City Governance & Data Platforms

- Municipal services
- Hands-on workshop on a workplace challenge

Day 2 Setting direction and priorities

- Digital city platforms
- Mobility and infrastructure

Day 3 Leading people through change

- Resident experience
- Common mistakes and how to avoid them

Day 4 Decisions, risk and stakeholders

- Data and performance
- Regional and international case studies

Day 5 Leadership commitments and action plan

- Urban strategy and governance
- Checklists and templates to take away

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Group discussion and peer review

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Measurement and reporting

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
18–29 Apr 2027	10-day classroom	Riyadh	English	8,950
12–16 Jul 2027	5-day online	Live online	Arabic	2,950
19–23 Sep 2027	5-day classroom	Manama	English	4,750
8–12 Nov 2027	5-day classroom	Abu Dhabi	English	4,750
10–14 Jan 2028	5-day classroom	London	English	4,750
3–14 Jul 2028	10-day online	Live online	English	5,450
21 Aug – 1 Sep 2028	10-day classroom	Vienna	English	8,950
11–15 Dec 2028	5-day classroom	Amsterdam	English	4,750
12–23 Feb 2029	10-day classroom	Singapore	English	8,950

Dates	Format	City	Language	Fee (USD)
11–15 Mar 2029	5-day classroom	Doha	English	4,750
1–5 Apr 2029	5-day classroom	Riyadh	English	4,750
17–21 Dec 2029	5-day online	Live online	Arabic	2,950
2–13 Jun 2030	10-day classroom	Muscat	Arabic	8,950
15–26 Jul 2030	10-day online	Live online	Arabic	5,450
1–5 Sep 2030	5-day classroom	Kuwait City	English	4,750
18–22 Nov 2030	5-day classroom	Amsterdam	English	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/