Garnet
Garnet Global Training Center

GGT-HT-127

Hospitality, Tourism & Events

Serviced Apartments & Holiday Homes

إدارة الشقق الفندقية وبيوت العطلات

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Serviced Apartments & Holiday Homes focuses on how the work is actually done: the methods, checks and decisions practitioners use every day, illustrated with real cases from the region. Service, revenue and operations programs for hotels, tourism and event organisers. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

What you will be able to do

- Apply the methods and standards of Serviced Apartments & Holiday Homes to real tasks.
- Share good practice with your team.
- Use the right tools, checks and calculations step by step.
- Diagnose common problems and identify root causes.
- Interpret data and results correctly and act on them.

Who should attend

Hotel and restaurant managers, tourism professionals and event planners. Practitioners with one to five years of experience benefit most.

Key topics

- Guest experience standards
- Revenue and pricing
- Operations and cost control
- Food safety and hygiene
- Digital distribution
- Event planning

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

WhatsApp: +971 56 674 7382

Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Serviced Apartments & Holiday Homes: principles and standards

- Digital distribution
- Common mistakes and how to avoid them

Day 2 Methods and tools in practice

- Event planning
- Guest experience standards

Day 3 Diagnosis and problem solving

- Revenue and pricing
- Regional and international case studies

Day 4 Quality, safety and documentation

- Operations and cost control
- Checklists and templates to take away

Day 5 Workshop, assessment and action plan

- Food safety and hygiene
- Group discussion and peer review

10-day outline

Day 1 Serviced Apartments & Holiday Homes: principles and standards

- Digital distribution
- Common mistakes and how to avoid them

Day 2 Methods and tools in practice

- Event planning
- Guest experience standards

Day 3 Diagnosis and problem solving

- Revenue and pricing
- Regional and international case studies

Day 4 Quality, safety and documentation

- Operations and cost control
- Checklists and templates to take away

Day 5 Workshop, assessment and action plan

- Food safety and hygiene
- Group discussion and peer review

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Measurement and reporting

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Hands-on workshop on a workplace challenge

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
7–18 Feb 2027	10-day classroom	Muscat	English	8,950
7–11 Mar 2027	5-day classroom	Amman	English	4,750
17–21 May 2027	5-day classroom	Casablanca	Arabic	4,750
13–17 Dec 2027	5-day online	Live online	Arabic	2,950
3–14 Jan 2028	10-day online	Live online	English	5,450
9–20 Jul 2028	10-day classroom	Riyadh	English	8,950
7–11 Aug 2028	5-day classroom	Barcelona	English	4,750
10–14 Sep 2028	5-day classroom	Kuwait City	English	4,750
14–18 Jan 2029	5-day classroom	Muscat	Arabic	4,750

Dates	Format	City	Language	Fee (USD)
12–16 Feb 2029	5-day classroom	Dubai	Arabic	4,750
9–13 Jul 2029	5-day online	Live online	English	2,950
12–23 Nov 2029	10-day classroom	Amsterdam	English	8,950
8–19 Apr 2030	10-day online	Live online	Arabic	5,450
5–9 May 2030	5-day classroom	Doha	Arabic	4,750
18–29 Aug 2030	10-day classroom	Riyadh	English	8,950
16–20 Sep 2030	5-day classroom	Geneva	English	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/