Garnet
Garnet Global Training Center

GGT-SD-120

Security & Emergency Management

Security Operations Centre Management

إدارة مراكز العمليات الأمنية

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

Security Operations Centre Management helps participants move from doing the work to managing it, with planning tools, control methods and reporting that management trusts. Protect people, assets and operations, and recover quickly when things go wrong. Choose 5 or 10 days, classroom or live online, English or Arabic; organisations can also run it in-house and adapt the examples to their own work.

What you will be able to do

- Set up and run Security Operations Centre Management as a managed process with clear roles.
- Manage contractors, suppliers and internal customers.
- Plan resources, budgets and schedules realistically.
- Define KPIs and build simple dashboards for management.
- Control risk, quality and compliance in this area.

Who should attend

Security managers, emergency planners, business continuity and risk professionals. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- Threat and vulnerability assessment
- Physical security design
- Incident command
- Business continuity
- Exercises and drills
- Investigations

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

WhatsApp: +971 56 674 7382

Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Security Operations Centre Management: the management framework

- Incident command
- Checklists and templates to take away

Day 2 Planning, resources and budgets

- Business continuity
- Exercises and drills

Day 3 Performance measurement and control

- Investigations
- Group discussion and peer review

Day 4 Risk, compliance and improvement

- Threat and vulnerability assessment
- Measurement and reporting

Day 5 Management case study and action plan

- Physical security design
- Hands-on workshop on a workplace challenge

10-day outline

Day 1 Security Operations Centre Management: the management framework

- Incident command
- Checklists and templates to take away

Day 2 Planning, resources and budgets

- Business continuity
- Exercises and drills

Day 3 Performance measurement and control

- Investigations
- Group discussion and peer review

Day 4 Risk, compliance and improvement

- Threat and vulnerability assessment
- Measurement and reporting

Day 5 Management case study and action plan

- Physical security design
- Hands-on workshop on a workplace challenge

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Common mistakes and how to avoid them

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Regional and international case studies

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
8–12 Feb 2027	5-day online	Live online	Arabic	2,950
19–23 Apr 2027	5-day classroom	Barcelona	English	4,750
17–21 May 2027	5-day classroom	Kuala Lumpur	English	4,750
13–24 Jun 2027	10-day classroom	Riyadh	Arabic	8,950
3–14 Jul 2028	10-day classroom	Barcelona	English	8,950
21 Aug – 1 Sep 2028	10-day online	Live online	Arabic	5,450
19–23 Nov 2028	5-day classroom	Manama	English	4,750
4–8 Dec 2028	5-day classroom	Dubai	English	4,750
1–5 Jan 2029	5-day classroom	Geneva	English	4,750

Dates	Format	City	Language	Fee (USD)
19–23 Mar 2029	5-day online	Live online	Arabic	2,950
4–15 Jun 2029	10-day classroom	London	English	8,950
16–20 Jul 2029	5-day classroom	Istanbul	English	4,750
13–17 Jan 2030	5-day classroom	Jeddah	English	4,750
11–15 Mar 2030	5-day classroom	Kuala Lumpur	English	4,750
1–12 Apr 2030	10-day classroom	Istanbul	English	8,950
2–13 Sep 2030	10-day online	Live online	Arabic	5,450

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/