Garnet
Garnet Global Training Center

GGT-SC-134

Supply Chain, Procurement & Logistics

Reverse Logistics & Returns

اللوجستيات العكسية والمرتجعات

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Participants in Reverse Logistics & Returns practise the methods, tools and standards they need to perform reliably and solve problems on the job. Buy better, hold less stock and keep materials moving when supply gets disrupted. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

What you will be able to do

- Apply the methods and standards of Reverse Logistics & Returns to real tasks.
- Use the right tools, checks and calculations step by step.
- Diagnose common problems and identify root causes.
- Interpret data and results correctly and act on them.
- Follow safe, compliant and documented work practices.

Who should attend

Procurement, contracts, warehouse, logistics and materials management professionals. Practitioners with one to five years of experience benefit most.

Key topics

- Category and sourcing strategy
- Total cost of ownership
- Inventory policies and service levels
- Supplier performance and risk
- Incoterms and logistics contracts
- ERP data and spend analytics

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

WhatsApp: +971 56 674 7382

Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Reverse Logistics & Returns: principles and standards

- Category and sourcing strategy
- Checklists and templates to take away

Day 2 Methods and tools in practice

- Total cost of ownership
- Inventory policies and service levels

Day 3 Diagnosis and problem solving

- Supplier performance and risk
- Group discussion and peer review

Day 4 Quality, safety and documentation

- Incoterms and logistics contracts
- Measurement and reporting

Day 5 Workshop, assessment and action plan

- ERP data and spend analytics
- Hands-on workshop on a workplace challenge

10-day outline

Day 1 Reverse Logistics & Returns: principles and standards

- Category and sourcing strategy
- Checklists and templates to take away

Day 2 Methods and tools in practice

- Total cost of ownership
- Inventory policies and service levels

Day 3 Diagnosis and problem solving

- Supplier performance and risk
- Group discussion and peer review

Day 4 Quality, safety and documentation

- Incoterms and logistics contracts
- Measurement and reporting

Day 5 Workshop, assessment and action plan

- ERP data and spend analytics
- Hands-on workshop on a workplace challenge

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Common mistakes and how to avoid them

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Regional and international case studies

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
1–5 Feb 2027	5-day online	Live online	Arabic	2,950
21 Jun – 2 Jul 2027	10-day classroom	Istanbul	English	8,950
9–13 Aug 2027	5-day classroom	Dubai	English	4,750
18–22 Oct 2027	5-day classroom	Abu Dhabi	English	4,750
7–18 Feb 2028	10-day online	Live online	Arabic	5,450
6–17 Mar 2028	10-day classroom	Istanbul	English	8,950
11–15 Jun 2028	5-day classroom	Amman	English	4,750
10–14 Jul 2028	5-day classroom	Kuala Lumpur	English	4,750
9–13 Jul 2029	5-day classroom	Dubai	English	4,750

Dates	Format	City	Language	Fee (USD)
20–31 Aug 2029	10-day classroom	Paris	English	8,950
21–25 Oct 2029	5-day classroom	Doha	English	4,750
19–23 Nov 2029	5-day online	Live online	English	2,950
18–22 Feb 2030	5-day classroom	Kuala Lumpur	English	4,750
4–15 Mar 2030	10-day classroom	Singapore	English	8,950
2–13 Sep 2030	10-day online	Live online	Arabic	5,450
6–10 Oct 2030	5-day classroom	Kuwait City	Arabic	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/