Garnet
Garnet Global Training Center

GGT-HT-113

Hospitality, Tourism & Events

Restaurant Management

إدارة المطاعم

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

Restaurant Management helps participants move from doing the work to managing it, with planning tools, control methods and reporting that management trusts. Service, revenue and operations programs for hotels, tourism and event organisers. Choose 5 or 10 days, classroom or live online, English or Arabic; organisations can also run it in-house and adapt the examples to their own work.

What you will be able to do

- Set up and run Restaurant Management as a managed process with clear roles.
- Manage contractors, suppliers and internal customers.
- Plan resources, budgets and schedules realistically.
- Define KPIs and build simple dashboards for management.
- Control risk, quality and compliance in this area.

Who should attend

Hotel and restaurant managers, tourism professionals and event planners. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- Guest experience standards
- Revenue and pricing
- Operations and cost control
- Food safety and hygiene
- Digital distribution
- Event planning

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Restaurant Management: the management framework

- Revenue and pricing
- Measurement and reporting

Day 2 Planning, resources and budgets

- Operations and cost control
- Food safety and hygiene

Day 3 Performance measurement and control

- Digital distribution
- Hands-on workshop on a workplace challenge

Day 4 Risk, compliance and improvement

- Event planning
- Common mistakes and how to avoid them

Day 5 Management case study and action plan

- Guest experience standards
- Regional and international case studies

10-day outline

Day 1 Restaurant Management: the management framework

- Revenue and pricing
- Measurement and reporting

Day 2 Planning, resources and budgets

- Operations and cost control
- Food safety and hygiene

Day 3 Performance measurement and control

- Digital distribution
- Hands-on workshop on a workplace challenge

Day 4 Risk, compliance and improvement

- Event planning
- Common mistakes and how to avoid them

Day 5 Management case study and action plan

- Guest experience standards
- Regional and international case studies

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Checklists and templates to take away

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Group discussion and peer review

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
1–5 Feb 2027	5-day classroom	Abu Dhabi	English	4,750
10–21 May 2027	10-day classroom	Dubai	English	8,950
16–20 Aug 2027	5-day classroom	Barcelona	English	4,750
20–24 Dec 2027	5-day online	Live online	English	2,950
7–11 Feb 2028	5-day classroom	Vienna	English	4,750
10–21 Apr 2028	10-day online	Live online	English	5,450
21 Aug – 1 Sep 2028	10-day classroom	Abu Dhabi	Arabic	8,950
3–7 Dec 2028	5-day classroom	Muscat	English	4,750
4–15 Feb 2029	10-day classroom	Amman	Arabic	8,950

Dates	Format	City	Language	Fee (USD)
19–23 Mar 2029	5-day online	Live online	Arabic	2,950
18–22 Jun 2029	5-day classroom	London	English	4,750
16–20 Sep 2029	5-day classroom	Jeddah	Arabic	4,750
18–22 Feb 2030	5-day classroom	Geneva	English	4,750
9–13 Sep 2030	5-day classroom	Casablanca	English	4,750
21 Oct – 1 Nov 2030	10-day classroom	Dubai	Arabic	8,950
18–29 Nov 2030	10-day online	Live online	English	5,450

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/