Garnet
Garnet Global Training Center

GGT-BK-108

Banking, Insurance & Investment

Reinsurance & Claims Management

إعادة التأمين وإدارة المطالبات

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

Reinsurance & Claims Management equips managers and specialists to plan, organise and control this area of work, set targets and measure results. Credit, risk, compliance and investment programs for banks, insurers and asset managers. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

What you will be able to do

- Set up and run Reinsurance & Claims Management as a managed process with clear roles.
- Define KPIs and build simple dashboards for management.
- Control risk, quality and compliance in this area.
- Lead improvement projects and measure their benefit.
- Report clearly to senior management and stakeholders.

Who should attend

Bankers, credit and risk analysts, compliance officers, insurance and investment professionals. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- Regulation and Basel standards
- Credit analysis and provisioning
- Market and liquidity risk
- Products and customer suitability
- Fintech and digital banking
- Case studies from regional banks

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

WhatsApp: +971 56 674 7382

Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Reinsurance & Claims Management: the management framework

- Market and liquidity risk
- Group discussion and peer review

Day 2 Planning, resources and budgets

- Products and customer suitability
- Fintech and digital banking

Day 3 Performance measurement and control

- Case studies from regional banks
- Measurement and reporting

Day 4 Risk, compliance and improvement

- Regulation and Basel standards
- Hands-on workshop on a workplace challenge

Day 5 Management case study and action plan

- Credit analysis and provisioning
- Common mistakes and how to avoid them

10-day outline

Day 1 Reinsurance & Claims Management: the management framework

- Market and liquidity risk
- Group discussion and peer review

Day 2 Planning, resources and budgets

- Products and customer suitability
- Fintech and digital banking

Day 3 Performance measurement and control

- Case studies from regional banks
- Measurement and reporting

Day 4 Risk, compliance and improvement

- Regulation and Basel standards
- Hands-on workshop on a workplace challenge

Day 5 Management case study and action plan

- Credit analysis and provisioning
- Common mistakes and how to avoid them

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Regional and international case studies

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Checklists and templates to take away

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
10–14 May 2027	5-day classroom	Dubai	English	4,750
13–24 Jun 2027	10-day classroom	Kuwait City	English	8,950
19–23 Jul 2027	5-day online	Live online	English	2,950
3–7 Oct 2027	5-day classroom	Amman	Arabic	4,750
20 Feb – 2 Mar 2028	10-day classroom	Doha	English	8,950
10–21 Apr 2028	10-day online	Live online	Arabic	5,450
1–5 May 2028	5-day classroom	Istanbul	English	4,750
18–22 Jun 2028	5-day classroom	Riyadh	Arabic	4,750
12–16 Feb 2029	5-day online	Live online	Arabic	2,950

Dates	Format	City	Language	Fee (USD)
19–23 Mar 2029	5-day classroom	Geneva	English	4,750
8–12 Jul 2029	5-day classroom	Riyadh	English	4,750
5–16 Aug 2029	10-day classroom	Amman	Arabic	8,950
4–15 Mar 2030	10-day classroom	Barcelona	English	8,950
6–10 May 2030	5-day classroom	Abu Dhabi	Arabic	4,750
18–29 Nov 2030	10-day online	Live online	Arabic	5,450
15–19 Dec 2030	5-day classroom	Riyadh	Arabic	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/