Garnet
Garnet Global Training Center

GGT-AL-127

Administration, Legal & Public Sector

Public Sector Innovation

الابتكار في القطاع العام

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Participants in Public Sector Innovation practise the methods, tools and standards they need to perform reliably and solve problems on the job. Programs for government entities, legal departments and the offices that keep organisations running. It runs as a 5-day or 10-day program in English or Arabic, in classrooms in Dubai, Riyadh, Cairo, London, Istanbul and other cities, or live online, and can be delivered in-house.

What you will be able to do

- Apply the methods and standards of Public Sector Innovation to real tasks.
- Share good practice with your team.
- Use the right tools, checks and calculations step by step.
- Diagnose common problems and identify root causes.
- Interpret data and results correctly and act on them.

Who should attend

Government officials, legal advisers, compliance officers, executive assistants and administrators. Practitioners with one to five years of experience benefit most.

Key topics

- Regulatory and legal frameworks
- Drafting and documentation
- Service design and performance
- Compliance and controls
- Communication and protocol
- Digital government practices

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Public Sector Innovation: principles and standards

- Digital government practices
- Common mistakes and how to avoid them

Day 2 Methods and tools in practice

- Regulatory and legal frameworks
- Drafting and documentation

Day 3 Diagnosis and problem solving

- Service design and performance
- Regional and international case studies

Day 4 Quality, safety and documentation

- Compliance and controls
- Checklists and templates to take away

Day 5 Workshop, assessment and action plan

- Communication and protocol
- Group discussion and peer review

10-day outline

Day 1 Public Sector Innovation: principles and standards

- Digital government practices
- Common mistakes and how to avoid them

Day 2 Methods and tools in practice

- Regulatory and legal frameworks
- Drafting and documentation

Day 3 Diagnosis and problem solving

- Service design and performance
- Regional and international case studies

Day 4 Quality, safety and documentation

- Compliance and controls
- Checklists and templates to take away

Day 5 Workshop, assessment and action plan

- Communication and protocol
- Group discussion and peer review

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Measurement and reporting

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Hands-on workshop on a workplace challenge

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
21–25 Mar 2027	5-day classroom	Riyadh	Arabic	4,750
5–9 Apr 2027	5-day classroom	Kuala Lumpur	English	4,750
12–23 Jul 2027	10-day classroom	Barcelona	English	8,950
8–12 Nov 2027	5-day online	Live online	Arabic	2,950
6–17 Mar 2028	10-day classroom	Dubai	Arabic	8,950
2–6 Apr 2028	5-day classroom	Cairo	Arabic	4,750
13–17 Aug 2028	5-day classroom	Riyadh	English	4,750
4–15 Dec 2028	10-day online	Live online	English	5,450
12–16 Feb 2029	5-day classroom	Amsterdam	English	4,750

Dates	Format	City	Language	Fee (USD)
16–20 Apr 2029	5-day classroom	Barcelona	English	4,750
7–18 May 2029	10-day classroom	Istanbul	English	8,950
3–7 Sep 2029	5-day online	Live online	English	2,950
3–7 Feb 2030	5-day classroom	Muscat	English	4,750
7–11 Apr 2030	5-day classroom	Cairo	Arabic	4,750
21 Oct – 1 Nov 2030	10-day classroom	Geneva	English	8,950
16–27 Dec 2030	10-day online	Live online	English	5,450

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/