Garnet
Garnet Global Training Center

GGT-PM-117

Project & Contract Management

Project Quality Management

إدارة جودة المشاريع

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

Project Quality Management equips managers and specialists to plan, organise and control this area of work, set targets and measure results. Deliver projects on time and budget, and manage contracts without losing value to disputes. It runs as a 5-day or 10-day program in English or Arabic, in classrooms in Dubai, Riyadh, Cairo, London, Istanbul and other cities, or live online, and can be delivered in-house.

What you will be able to do

- Set up and run Project Quality Management as a managed process with clear roles.
- Control risk, quality and compliance in this area.
- Lead improvement projects and measure their benefit.
- Report clearly to senior management and stakeholders.
- Manage contractors, suppliers and internal customers.

Who should attend

Project managers, planners, cost engineers, contract and commercial professionals. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- Scope, schedule and cost baselines
- Risk registers and contingency
- Contract forms and obligations
- Change orders and claims
- Stakeholder reporting
- Tools: Primavera, MS Project, dashboards

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Project Quality Management: the management framework

- Change orders and claims
- Checklists and templates to take away

Day 2 Planning, resources and budgets

- Stakeholder reporting
- Tools: Primavera, MS Project, dashboards

Day 3 Performance measurement and control

- Scope, schedule and cost baselines
- Group discussion and peer review

Day 4 Risk, compliance and improvement

- Risk registers and contingency
- Measurement and reporting

Day 5 Management case study and action plan

- Contract forms and obligations
- Hands-on workshop on a workplace challenge

10-day outline

Day 1 Project Quality Management: the management framework

- Change orders and claims
- Checklists and templates to take away

Day 2 Planning, resources and budgets

- Stakeholder reporting
- Tools: Primavera, MS Project, dashboards

Day 3 Performance measurement and control

- Scope, schedule and cost baselines
- Group discussion and peer review

Day 4 Risk, compliance and improvement

- Risk registers and contingency
- Measurement and reporting

Day 5 Management case study and action plan

- Contract forms and obligations
- Hands-on workshop on a workplace challenge

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Common mistakes and how to avoid them

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Regional and international case studies

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
1–5 Feb 2027	5-day online	Live online	Arabic	2,950
16–27 May 2027	10-day classroom	Jeddah	English	8,950
19–23 Jul 2027	5-day classroom	Casablanca	Arabic	4,750
1–5 Aug 2027	5-day classroom	Doha	English	4,750
3–14 Apr 2028	10-day classroom	Istanbul	English	8,950
8–19 May 2028	10-day online	Live online	English	5,450
14–18 Aug 2028	5-day classroom	London	English	4,750
4–8 Dec 2028	5-day classroom	Singapore	English	4,750
8–19 Jan 2029	10-day classroom	Abu Dhabi	Arabic	8,950

Dates	Format	City	Language	Fee (USD)
13–17 May 2029	5-day classroom	Manama	Arabic	4,750
13–17 Aug 2029	5-day online	Live online	English	2,950
5–9 Nov 2029	5-day classroom	Dubai	Arabic	4,750
17–21 Mar 2030	5-day classroom	Manama	Arabic	4,750
1–12 Apr 2030	10-day online	Live online	Arabic	5,450
10–21 Jun 2030	10-day classroom	Abu Dhabi	Arabic	8,950
5–9 Aug 2030	5-day classroom	Geneva	English	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/