Garnet
Garnet Global Training Center

GGT-OT-102

Operators, Technicians & Supervisors

Process Operator Skills

مهارات مشغلي العمليات

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Process Operator Skills focuses on how the work is actually done: the methods, checks and decisions practitioners use every day, illustrated with real cases from the region. Hands-on programs that build safe, competent people at the front line of operations. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

What you will be able to do

- Apply the methods and standards of Process Operator Skills to real tasks.
- Interpret data and results correctly and act on them.
- Follow safe, compliant and documented work practices.
- Avoid the mistakes that most often cause rework or failure.
- Share good practice with your team.

Who should attend

Operators, technicians, foremen, new graduates and first-line supervisors. Practitioners with one to five years of experience benefit most.

Key topics

- Plant and equipment basics
- Safe work practices
- Reading drawings and procedures
- Tools and measurement
- Shift communication
- Practical assessment

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Process Operator Skills: principles and standards
- Plant and equipment basics
- Measurement and reporting

Day 2 Methods and tools in practice
- Safe work practices
- Reading drawings and procedures

Day 3 Diagnosis and problem solving
- Tools and measurement
- Hands-on workshop on a workplace challenge

Day 4 Quality, safety and documentation
- Shift communication
- Common mistakes and how to avoid them

Day 5 Workshop, assessment and action plan
- Practical assessment
- Regional and international case studies

10-day outline

Day 1 Process Operator Skills: principles and standards
- Plant and equipment basics
- Measurement and reporting

Day 2 Methods and tools in practice
- Safe work practices
- Reading drawings and procedures

Day 3 Diagnosis and problem solving
- Tools and measurement
- Hands-on workshop on a workplace challenge

Day 4 Quality, safety and documentation
- Shift communication
- Common mistakes and how to avoid them

Day 5 Workshop, assessment and action plan
- Practical assessment
- Regional and international case studies

Day 6 Advanced techniques and specialist practice
- Complex cases in depth
- Checklists and templates to take away

Day 7 Digital tools, data and automation
- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice
- Global performance benchmarks
- Group discussion and peer review

Day 9 Capstone project
- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates
- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
5–16 Apr 2027	10-day classroom	Singapore	English	8,950
5–9 Jul 2027	5-day classroom	Vienna	English	4,750
18–22 Oct 2027	5-day online	Live online	Arabic	2,950
21–25 Nov 2027	5-day classroom	Riyadh	Arabic	4,750
10–21 Apr 2028	10-day online	Live online	Arabic	5,450
14–18 Aug 2028	5-day classroom	Paris	English	4,750
11–22 Sep 2028	10-day classroom	Dubai	Arabic	8,950
17–21 Dec 2028	5-day classroom	Riyadh	English	4,750
8–19 Jan 2029	10-day classroom	Singapore	English	8,950
15–19 Apr 2029	5-day classroom	Cairo	English	4,750

Dates	Format	City	Language	Fee (USD)
8–12 Oct 2029	5-day classroom	Dubai	Arabic	4,750
12–16 Nov 2029	5-day online	Live online	Arabic	2,950
8–19 Apr 2030	10-day online	Live online	Arabic	5,450
12–16 Aug 2030	5-day classroom	Abu Dhabi	Arabic	4,750
1–12 Sep 2030	10-day classroom	Manama	English	8,950
9–13 Dec 2030	5-day classroom	Dubai	English	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/