Garnet
Garnet Global Training Center

GGT-DT-134

AI, Digital Transformation & Cybersecurity **Rare specialisation**

Process Mining

التنقيب في العمليات

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Process Mining focuses on how the work is actually done: the methods, checks and decisions practitioners use every day, illustrated with real cases from the region. Practical AI, data and security skills for organisations moving their work onto digital platforms. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

What you will be able to do

- Apply the methods and standards of Process Mining to real tasks.
- Follow safe, compliant and documented work practices.
- Avoid the mistakes that most often cause rework or failure.
- Share good practice with your team.
- Use the right tools, checks and calculations step by step.

Who should attend

Managers, IT and data professionals, analysts and digital transformation teams. Practitioners with one to five years of experience benefit most.

Key topics

- AI use cases and value mapping
- Data quality and governance
- Hands-on tools and prompting
- Security threats and controls
- Responsible AI and regulation
- Roadmaps and change adoption

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Process Mining: principles and standards
- Responsible AI and regulation
- Measurement and reporting

Day 2 Methods and tools in practice
- Roadmaps and change adoption
- AI use cases and value mapping

Day 3 Diagnosis and problem solving
- Data quality and governance
- Hands-on workshop on a workplace challenge

Day 4 Quality, safety and documentation
- Hands-on tools and prompting
- Common mistakes and how to avoid them

Day 5 Workshop, assessment and action plan
- Security threats and controls
- Regional and international case studies

10-day outline

Day 1 Process Mining: principles and standards
- Responsible AI and regulation
- Measurement and reporting

Day 2 Methods and tools in practice
- Roadmaps and change adoption
- AI use cases and value mapping

Day 3 Diagnosis and problem solving
- Data quality and governance
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Day 4 Quality, safety and documentation
- Hands-on tools and prompting
- Common mistakes and how to avoid them

Day 5 Workshop, assessment and action plan
- Security threats and controls
- Regional and international case studies

Day 6 Advanced techniques and specialist practice
- Complex cases in depth
- Checklists and templates to take away

Day 7 Digital tools, data and automation
- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice
- Global performance benchmarks
- Group discussion and peer review

Day 9 Capstone project
- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates
- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
7–18 Jun 2027	10-day classroom	Singapore	English	8,950
13–17 Sep 2027	5-day classroom	Istanbul	English	4,750
7–11 Nov 2027	5-day classroom	Cairo	Arabic	4,750
13–17 Dec 2027	5-day online	Live online	English	2,950
3–7 Jan 2028	5-day classroom	Istanbul	English	4,750
14–18 Feb 2028	5-day classroom	Abu Dhabi	English	4,750
4–15 Jun 2028	10-day classroom	Cairo	Arabic	8,950
14–25 Aug 2028	10-day online	Live online	Arabic	5,450
4–15 Mar 2029	10-day classroom	Riyadh	Arabic	8,950
2–6 Apr 2029	5-day classroom	Paris	English	4,750

Dates	Format	City	Language	Fee (USD)
2–6 Jul 2029	5-day classroom	Dubai	English	4,750
10–14 Dec 2029	5-day online	Live online	English	2,950
10–14 Feb 2030	5-day classroom	Muscat	Arabic	4,750
3–14 Jun 2030	10-day online	Live online	English	5,450
21–25 Jul 2030	5-day classroom	Riyadh	Arabic	4,750
5–16 Aug 2030	10-day classroom	Istanbul	English	8,950

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/