Garnet
Garnet Global Training Center

GGT-HC-115

Healthcare & Hospital Management

Pharmacy Management

إدارة الصيدليات

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

This program treats Pharmacy Management as a managed system: policies, roles, resources, performance indicators and continual improvement. Management, quality and safety programs for hospitals, clinics and health authorities. It runs as a 5-day or 10-day program in English or Arabic, in classrooms in Dubai, Riyadh, Cairo, London, Istanbul and other cities, or live online, and can be delivered in-house.

What you will be able to do

- Set up and run Pharmacy Management as a managed process with clear roles.
- Lead improvement projects and measure their benefit.
- Report clearly to senior management and stakeholders.
- Manage contractors, suppliers and internal customers.
- Plan resources, budgets and schedules realistically.

Who should attend

Hospital managers, nurse leaders, quality and patient safety officers, health administrators. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- Patient safety and clinical risk
- Accreditation standards
- Health finance and revenue cycle
- Clinical governance
- Health information and digital health
- Patient experience

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Pharmacy Management: the management framework

- Clinical governance
- Measurement and reporting

Day 2 Planning, resources and budgets

- Health information and digital health
- Patient experience

Day 3 Performance measurement and control

- Patient safety and clinical risk
- Hands-on workshop on a workplace challenge

Day 4 Risk, compliance and improvement

- Accreditation standards
- Common mistakes and how to avoid them

Day 5 Management case study and action plan

- Health finance and revenue cycle
- Regional and international case studies

10-day outline

Day 1 Pharmacy Management: the management framework

- Clinical governance
- Measurement and reporting

Day 2 Planning, resources and budgets

- Health information and digital health
- Patient experience

Day 3 Performance measurement and control

- Patient safety and clinical risk
- Hands-on workshop on a workplace challenge

Day 4 Risk, compliance and improvement

- Accreditation standards
- Common mistakes and how to avoid them

Day 5 Management case study and action plan

- Health finance and revenue cycle
- Regional and international case studies

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Checklists and templates to take away

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Group discussion and peer review

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
15–19 Feb 2027	5-day online	Live online	English	2,950
10–14 May 2027	5-day classroom	London	English	4,750
6–17 Jun 2027	10-day classroom	Manama	Arabic	8,950
5–9 Dec 2027	5-day classroom	Riyadh	Arabic	4,750
17–21 Apr 2028	5-day classroom	Dubai	Arabic	4,750
7–11 May 2028	5-day classroom	Amman	English	4,750
11–22 Sep 2028	10-day online	Live online	Arabic	5,450
13–24 Nov 2028	10-day classroom	London	English	8,950
9–13 Apr 2029	5-day online	Live online	Arabic	2,950

Dates	Format	City	Language	Fee (USD)
3–7 Sep 2029	5-day classroom	Vienna	English	4,750
15–26 Oct 2029	10-day classroom	Amsterdam	English	8,950
16–20 Dec 2029	5-day classroom	Cairo	Arabic	4,750
5–9 Aug 2030	5-day classroom	Istanbul	English	4,750
14–25 Oct 2030	10-day classroom	Kuala Lumpur	English	8,950
3–7 Nov 2030	5-day classroom	Riyadh	Arabic	4,750
2–13 Dec 2030	10-day online	Live online	Arabic	5,450

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/