Garnet
Garnet Global Training Center

GGT-FM-111

Facilities & Real Estate Management

Owners Association & Community Management

إدارة اتحادات الملاك والمجتمعات السكنية

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

Owners Association & Community Management equips managers and specialists to plan, organise and control this area of work, set targets and measure results. Run buildings and property portfolios efficiently, safely and at the right cost. It runs as a 5-day or 10-day program in English or Arabic, in classrooms in Dubai, Riyadh, Cairo, London, Istanbul and other cities, or live online, and can be delivered in-house.

What you will be able to do

- Set up and run Owners Association & Community Management as a managed process with clear roles.
- Manage contractors, suppliers and internal customers.
- Plan resources, budgets and schedules realistically.
- Define KPIs and build simple dashboards for management.
- Control risk, quality and compliance in this area.

Who should attend

Facility and property managers, maintenance heads, real estate and asset managers. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- Service contracts and SLAs
- Building systems: HVAC, fire, lifts
- Space and workplace planning
- Lifecycle cost and budgeting
- Property valuation and leasing
- Smart building technology

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Training: training@garnettrainings.com

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Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Owners Association & Community Management: the management framework

- Smart building technology
- Group discussion and peer review

Day 2 Planning, resources and budgets

- Service contracts and SLAs
- Building systems: HVAC, fire, lifts

Day 3 Performance measurement and control

- Space and workplace planning
- Measurement and reporting

Day 4 Risk, compliance and improvement

- Lifecycle cost and budgeting
- Hands-on workshop on a workplace challenge

Day 5 Management case study and action plan

- Property valuation and leasing
- Common mistakes and how to avoid them

10-day outline

Day 1 Owners Association & Community Management: the management framework

- Smart building technology
- Group discussion and peer review

Day 2 Planning, resources and budgets

- Service contracts and SLAs
- Building systems: HVAC, fire, lifts

Day 3 Performance measurement and control

- Space and workplace planning
- Measurement and reporting

Day 4 Risk, compliance and improvement

- Lifecycle cost and budgeting
- Hands-on workshop on a workplace challenge

Day 5 Management case study and action plan

- Property valuation and leasing
- Common mistakes and how to avoid them

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Regional and international case studies

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Checklists and templates to take away

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
8–12 Feb 2027	5-day classroom	Dubai	Arabic	4,750
15–19 Mar 2027	5-day online	Live online	Arabic	2,950
9–20 May 2027	10-day classroom	Muscat	Arabic	8,950
18–22 Oct 2027	5-day classroom	Amsterdam	English	4,750
3–7 Apr 2028	5-day classroom	Geneva	English	4,750
10–14 Jul 2028	5-day classroom	Abu Dhabi	Arabic	4,750
21 Aug – 1 Sep 2028	10-day classroom	London	English	8,950
2–13 Oct 2028	10-day online	Live online	Arabic	5,450
4–8 Feb 2029	5-day classroom	Cairo	Arabic	4,750

Dates	Format	City	Language	Fee (USD)
7–11 May 2029	5-day classroom	Geneva	English	4,750
16–27 Jul 2029	10-day classroom	London	English	8,950
1–5 Oct 2029	5-day online	Live online	Arabic	2,950
10–14 Jun 2030	5-day classroom	Dubai	Arabic	4,750
1–12 Jul 2030	10-day online	Live online	English	5,450
10–21 Nov 2030	10-day classroom	Manama	English	8,950
2–6 Dec 2030	5-day classroom	Istanbul	English	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/