Garnet
Garnet Global Training Center

GGT-BK-111

Banking, Insurance & Investment

Operational Risk Management

إدارة المخاطر التشغيلية

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

Operational Risk Management helps participants move from doing the work to managing it, with planning tools, control methods and reporting that management trusts. Credit, risk, compliance and investment programs for banks, insurers and asset managers. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

What you will be able to do

- Set up and run Operational Risk Management as a managed process with clear roles.
- Manage contractors, suppliers and internal customers.
- Plan resources, budgets and schedules realistically.
- Define KPIs and build simple dashboards for management.
- Control risk, quality and compliance in this area.

Who should attend

Bankers, credit and risk analysts, compliance officers, insurance and investment professionals. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- Regulation and Basel standards
- Credit analysis and provisioning
- Market and liquidity risk
- Products and customer suitability
- Fintech and digital banking
- Case studies from regional banks

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Operational Risk Management: the management framework

- Products and customer suitability
- Measurement and reporting

Day 2 Planning, resources and budgets

- Fintech and digital banking
- Case studies from regional banks

Day 3 Performance measurement and control

- Regulation and Basel standards
- Hands-on workshop on a workplace challenge

Day 4 Risk, compliance and improvement

- Credit analysis and provisioning
- Common mistakes and how to avoid them

Day 5 Management case study and action plan

- Market and liquidity risk
- Regional and international case studies

10-day outline

Day 1 Operational Risk Management: the management framework

- Products and customer suitability
- Measurement and reporting

Day 2 Planning, resources and budgets

- Fintech and digital banking
- Case studies from regional banks

Day 3 Performance measurement and control

- Regulation and Basel standards
- Hands-on workshop on a workplace challenge

Day 4 Risk, compliance and improvement

- Credit analysis and provisioning
- Common mistakes and how to avoid them

Day 5 Management case study and action plan

- Market and liquidity risk
- Regional and international case studies

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Checklists and templates to take away

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Group discussion and peer review

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
4–15 Jan 2027	10-day classroom	London	English	8,950
7–11 Jun 2027	5-day online	Live online	Arabic	2,950
5–9 Jul 2027	5-day classroom	Barcelona	English	4,750
12–16 Sep 2027	5-day classroom	Muscat	English	4,750
6–17 Mar 2028	10-day online	Live online	Arabic	5,450
11–22 Jun 2028	10-day classroom	Doha	English	8,950
15–19 Oct 2028	5-day classroom	Jeddah	English	4,750
12–16 Nov 2028	5-day classroom	Cairo	Arabic	4,750
5–9 Mar 2029	5-day classroom	Dubai	Arabic	4,750

Dates	Format	City	Language	Fee (USD)
16–20 Apr 2029	5-day online	Live online	Arabic	2,950
3–14 Sep 2029	10-day classroom	Kuala Lumpur	English	8,950
4–8 Nov 2029	5-day classroom	Doha	English	4,750
19–23 May 2030	5-day classroom	Jeddah	Arabic	4,750
9–13 Jun 2030	5-day classroom	Riyadh	English	4,750
15–26 Jul 2030	10-day online	Live online	English	5,450
21 Oct – 1 Nov 2030	10-day classroom	Kuala Lumpur	English	8,950

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/