Garnet
Garnet Global Training Center

GGT-IT-104

Information Technology & Software

# Network Administration & Security

إدارة الشبكات وأمنها

| Duration | Language | Formats | Hours | Level |
|---|---|---|---|---|
| **5 or 10 days** | **English or Arabic** | **Classroom, online, in-house** | **35 / 70** | **Intermediate (management)** |

## Overview

Network Administration & Security equips managers and specialists to plan, organise and control this area of work, set targets and measure results. Infrastructure, service management and software delivery skills for IT teams. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

## What you will be able to do

- Set up and run Network Administration & Security as a managed process with clear roles.
- Define KPIs and build simple dashboards for management.
- Control risk, quality and compliance in this area.
- Lead improvement projects and measure their benefit.
- Report clearly to senior management and stakeholders.

## Who should attend

IT managers, system administrators, developers and service desk leads. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

## Key topics

- Architecture and infrastructure
- Service management processes
- Security by design
- Cloud and DevOps practices
- IT governance and budgeting
- Hands-on labs

## Formats and fees

| | |
|---|---|
| 5-day classroom | **USD 4,750** |
| 5-day online | **USD 2,950** |
| 10-day classroom | **USD 8,950** |
| 10-day online | **USD 5,450** |
| In-house | **Quotation per group** |

Fees per participant, excluding VAT.

## Register or ask

**WhatsApp:** +971 56 674 7382

**Email:** info@garnettrainings.com

**Training:** training@garnettrainings.com

**Web:** garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

## Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

## 5-day outline

### Day 1 Network Administration & Security: the management framework

- Security by design
- Hands-on workshop on a workplace challenge

### Day 2 Planning, resources and budgets

- Cloud and DevOps practices
- IT governance and budgeting

### Day 3 Performance measurement and control

- Hands-on labs
- Common mistakes and how to avoid them

### Day 4 Risk, compliance and improvement

- Architecture and infrastructure
- Regional and international case studies

### Day 5 Management case study and action plan

- Service management processes
- Checklists and templates to take away

## 10-day outline

### Day 1 Network Administration & Security: the management framework

- Security by design
- Hands-on workshop on a workplace challenge

### Day 2 Planning, resources and budgets

- Cloud and DevOps practices
- IT governance and budgeting

### Day 3 Performance measurement and control

- Hands-on labs
- Common mistakes and how to avoid them

### Day 4 Risk, compliance and improvement

- Architecture and infrastructure
- Regional and international case studies

### Day 5 Management case study and action plan

- Service management processes
- Checklists and templates to take away

### Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Group discussion and peer review

### Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

### Day 8 Benchmarking against international practice

- Global performance benchmarks
- Measurement and reporting

### Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

### Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

## Schedule 2027–2030

| Dates | Format | City | Language | Fee (USD) |
|---|---|---|---|---|
| 17–21 Jan 2027 | 5-day classroom | Manama | Arabic | 4,750 |
| 17–28 May 2027 | 10-day classroom | Singapore | English | 8,950 |
| 9–13 Aug 2027 | 5-day classroom | Amsterdam | English | 4,750 |
| 20–24 Sep 2027 | 5-day online | Live online | Arabic | 2,950 |
| 21 Feb – 3 Mar 2028 | 10-day online | Live online | Arabic | 5,450 |
| 17–21 Apr 2028 | 5-day classroom | Abu Dhabi | Arabic | 4,750 |
| 19–30 Jun 2028 | 10-day classroom | Geneva | English | 8,950 |
| 3–7 Jul 2028 | 5-day classroom | Amsterdam | English | 4,750 |
| 1–12 Apr 2029 | 10-day classroom | Cairo | Arabic | 8,950 |

| Dates | Format | City | Language | Fee (USD) |
|---|---|---|---|---|
| 10–14 Sep 2029 | 5-day classroom | Dubai | Arabic | 4,750 |
| 5–9 Nov 2029 | 5-day online | Live online | English | 2,950 |
| 17–21 Dec 2029 | 5-day classroom | Istanbul | English | 4,750 |
| 14–18 Jan 2030 | 5-day classroom | Abu Dhabi | English | 4,750 |
| 17–28 Mar 2030 | 10-day classroom | Muscat | Arabic | 8,950 |
| 19–23 May 2030 | 5-day classroom | Riyadh | Arabic | 4,750 |
| 19–30 Aug 2030 | 10-day online | Live online | English | 5,450 |

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/