Garnet
Garnet Global Training Center

GGT-HC-127

Healthcare & Hospital Management

Medical Insurance & Claims Management

التأمين الطبي وإدارة المطالبات

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

This program treats Medical Insurance & Claims Management as a managed system: policies, roles, resources, performance indicators and continual improvement. Management, quality and safety programs for hospitals, clinics and health authorities. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

What you will be able to do

- Set up and run Medical Insurance & Claims Management as a managed process with clear roles.
- Plan resources, budgets and schedules realistically.
- Define KPIs and build simple dashboards for management.
- Control risk, quality and compliance in this area.
- Lead improvement projects and measure their benefit.

Who should attend

Hospital managers, nurse leaders, quality and patient safety officers, health administrators. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- Patient safety and clinical risk
- Accreditation standards
- Health finance and revenue cycle
- Clinical governance
- Health information and digital health
- Patient experience

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Medical Insurance & Claims Management: the management framework

- Clinical governance
- Hands-on workshop on a workplace challenge

Day 2 Planning, resources and budgets

- Health information and digital health
- Patient experience

Day 3 Performance measurement and control

- Patient safety and clinical risk
- Common mistakes and how to avoid them

Day 4 Risk, compliance and improvement

- Accreditation standards
- Regional and international case studies

Day 5 Management case study and action plan

- Health finance and revenue cycle
- Checklists and templates to take away

10-day outline

Day 1 Medical Insurance & Claims Management: the management framework

- Clinical governance
- Hands-on workshop on a workplace challenge

Day 2 Planning, resources and budgets

- Health information and digital health
- Patient experience

Day 3 Performance measurement and control

- Patient safety and clinical risk
- Common mistakes and how to avoid them

Day 4 Risk, compliance and improvement

- Accreditation standards
- Regional and international case studies

Day 5 Management case study and action plan

- Health finance and revenue cycle
- Checklists and templates to take away

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Group discussion and peer review

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Measurement and reporting

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
15–19 Feb 2027	5-day classroom	Istanbul	English	4,750
19–30 Apr 2027	10-day classroom	Casablanca	Arabic	8,950
16–20 Aug 2027	5-day classroom	London	English	4,750
18–22 Oct 2027	5-day online	Live online	Arabic	2,950
10–21 Jan 2028	10-day classroom	Geneva	English	8,950
10–14 Jul 2028	5-day classroom	Kuala Lumpur	English	4,750
14–25 Aug 2028	10-day online	Live online	Arabic	5,450
1–5 Oct 2028	5-day classroom	Cairo	English	4,750
1–12 Jan 2029	10-day classroom	Kuala Lumpur	English	8,950

Dates	Format	City	Language	Fee (USD)
16–20 Apr 2029	5-day classroom	Dubai	English	4,750
3–7 Sep 2029	5-day classroom	Casablanca	English	4,750
15–19 Oct 2029	5-day online	Live online	English	2,950
6–10 May 2030	5-day classroom	Casablanca	English	4,750
2–6 Jun 2030	5-day classroom	Riyadh	Arabic	4,750
15–26 Jul 2030	10-day online	Live online	Arabic	5,450
16–27 Sep 2030	10-day classroom	London	English	8,950

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/