Garnet
Garnet Global Training Center

GGT-FM-120

Facilities & Real Estate Management

Maintenance Contracts & Performance Management

عقود الصيانة وإدارة الأداء

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

Maintenance Contracts & Performance Management helps participants move from doing the work to managing it, with planning tools, control methods and reporting that management trusts. Run buildings and property portfolios efficiently, safely and at the right cost. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

What you will be able to do

- Set up and run Maintenance Contracts & Performance Management as a managed process with clear roles.
- Manage contractors, suppliers and internal customers.
- Plan resources, budgets and schedules realistically.
- Define KPIs and build simple dashboards for management.
- Control risk, quality and compliance in this area.

Who should attend

Facility and property managers, maintenance heads, real estate and asset managers. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- Service contracts and SLAs
- Building systems: HVAC, fire, lifts
- Space and workplace planning
- Lifecycle cost and budgeting
- Property valuation and leasing
- Smart building technology

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

WhatsApp: +971 56 674 7382

Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Maintenance Contracts & Performance Management: the management framework

- Smart building technology
- Hands-on workshop on a workplace challenge

Day 2 Planning, resources and budgets

- Service contracts and SLAs
- Building systems: HVAC, fire, lifts

Day 3 Performance measurement and control

- Space and workplace planning
- Common mistakes and how to avoid them

Day 4 Risk, compliance and improvement

- Lifecycle cost and budgeting
- Regional and international case studies

Day 5 Management case study and action plan

- Property valuation and leasing
- Checklists and templates to take away

10-day outline

Day 1 Maintenance Contracts & Performance Management: the management framework

- Smart building technology
- Hands-on workshop on a workplace challenge

Day 2 Planning, resources and budgets

- Service contracts and SLAs
- Building systems: HVAC, fire, lifts

Day 3 Performance measurement and control

- Space and workplace planning
- Common mistakes and how to avoid them

Day 4 Risk, compliance and improvement

- Lifecycle cost and budgeting
- Regional and international case studies

Day 5 Management case study and action plan

- Property valuation and leasing
- Checklists and templates to take away

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Group discussion and peer review

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Measurement and reporting

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
15–26 Mar 2027	10-day classroom	Geneva	English	8,950
14–18 Jun 2027	5-day classroom	Dubai	Arabic	4,750
11–15 Oct 2027	5-day classroom	Istanbul	English	4,750
13–17 Dec 2027	5-day online	Live online	English	2,950
13–24 Mar 2028	10-day classroom	Dubai	English	8,950
7–18 Aug 2028	10-day online	Live online	Arabic	5,450
20–24 Nov 2028	5-day classroom	London	English	4,750
4–8 Dec 2028	5-day classroom	Amsterdam	English	4,750
19–23 Mar 2029	5-day classroom	Dubai	English	4,750

Dates	Format	City	Language	Fee (USD)
6–10 May 2029	5-day classroom	Riyadh	English	4,750
3–14 Sep 2029	10-day classroom	Abu Dhabi	Arabic	8,950
5–9 Nov 2029	5-day online	Live online	English	2,950
18–29 Mar 2030	10-day online	Live online	English	5,450
15–19 Jul 2030	5-day classroom	Dubai	Arabic	4,750
16–20 Sep 2030	5-day classroom	London	English	4,750
4–15 Nov 2030	10-day classroom	Vienna	English	8,950

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/