Garnet
Garnet Global Training Center

GGT-QE-123

Quality, Excellence & Customer Service

Lean Six Sigma Yellow Belt

الحزام الأصفر في لين سيكس سيجما

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Participants in Lean Six Sigma Yellow Belt practise the methods, tools and standards they need to perform reliably and solve problems on the job. Systems and methods that make performance consistent, measurable and better every year. It runs as a 5-day or 10-day program in English or Arabic, in classrooms in Dubai, Riyadh, Cairo, London, Istanbul and other cities, or live online, and can be delivered in-house.

What you will be able to do

- Apply the methods and standards of Lean Six Sigma Yellow Belt to real tasks.
- Use the right tools, checks and calculations step by step.
- Diagnose common problems and identify root causes.
- Interpret data and results correctly and act on them.
- Follow safe, compliant and documented work practices.

Who should attend

Quality and excellence teams, process owners, auditors and customer service leaders. Practitioners with one to five years of experience benefit most.

Key topics

- Process mapping and standard work
- Measurement and statistical tools
- Audit planning and reporting
- Customer journey and feedback
- Excellence models and self-assessment
- Sustaining improvement

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Lean Six Sigma Yellow Belt: principles and standards

- Customer journey and feedback
- Measurement and reporting

Day 2 Methods and tools in practice

- Excellence models and self-assessment
- Sustaining improvement

Day 3 Diagnosis and problem solving

- Process mapping and standard work
- Hands-on workshop on a workplace challenge

Day 4 Quality, safety and documentation

- Measurement and statistical tools
- Common mistakes and how to avoid them

Day 5 Workshop, assessment and action plan

- Audit planning and reporting
- Regional and international case studies

10-day outline

Day 1 Lean Six Sigma Yellow Belt: principles and standards

- Customer journey and feedback
- Measurement and reporting

Day 2 Methods and tools in practice

- Excellence models and self-assessment
- Sustaining improvement

Day 3 Diagnosis and problem solving

- Process mapping and standard work
- Hands-on workshop on a workplace challenge

Day 4 Quality, safety and documentation

- Measurement and statistical tools
- Common mistakes and how to avoid them

Day 5 Workshop, assessment and action plan

- Audit planning and reporting
- Regional and international case studies

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Checklists and templates to take away

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Group discussion and peer review

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
21 Feb – 4 Mar 2027	10-day classroom	Kuwait City	English	8,950
18–22 Apr 2027	5-day classroom	Jeddah	Arabic	4,750
17–21 May 2027	5-day classroom	Kuala Lumpur	English	4,750
4–8 Oct 2027	5-day online	Live online	Arabic	2,950
10–21 Jan 2028	10-day classroom	Barcelona	English	8,950
1–12 May 2028	10-day online	Live online	Arabic	5,450
17–21 Jul 2028	5-day classroom	Dubai	English	4,750
10–14 Sep 2028	5-day classroom	Riyadh	Arabic	4,750
2–6 Apr 2029	5-day classroom	London	English	4,750

Dates	Format	City	Language	Fee (USD)
16–20 Jul 2029	5-day classroom	Geneva	English	4,750
6–17 Aug 2029	10-day classroom	Barcelona	English	8,950
15–19 Oct 2029	5-day online	Live online	English	2,950
18–22 Feb 2030	5-day classroom	Dubai	English	4,750
8–12 Apr 2030	5-day classroom	Abu Dhabi	Arabic	4,750
1–12 Jul 2030	10-day online	Live online	English	5,450
11–22 Nov 2030	10-day classroom	Vienna	English	8,950

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/