Garnet
Garnet Global Training Center

GGT-QE-111

Quality, Excellence & Customer Service

Lean Six Sigma Black Belt

الحزام الأسود في لين سيكس سيجما

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Advanced**

Overview

Lean Six Sigma Black Belt is an advanced program for experienced practitioners who handle complex cases, lead specialist work and coach others. Systems and methods that make performance consistent, measurable and better every year. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

What you will be able to do

- Handle complex and non-routine cases in Lean Six Sigma Black Belt.
- Apply advanced techniques and specialist tools with confidence.
- Review and challenge the work of others.
- Analyse failures and turn lessons into better standards.
- Coach and mentor less experienced colleagues.

Who should attend

Quality and excellence teams, process owners, auditors and customer service leaders. Participants should already have solid working experience in the field.

Key topics

- Process mapping and standard work
- Measurement and statistical tools
- Audit planning and reporting
- Customer journey and feedback
- Excellence models and self-assessment
- Sustaining improvement

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Advanced principles of Lean Six Sigma Black Belt
- Measurement and statistical tools
- Measurement and reporting

Day 2 Specialist techniques
- Audit planning and reporting
- Customer journey and feedback

Day 3 Complex cases and failure analysis
- Excellence models and self-assessment
- Hands-on workshop on a workplace challenge

Day 4 Expert review and benchmarking
- Sustaining improvement
- Common mistakes and how to avoid them

Day 5 Advanced workshop and assessment
- Process mapping and standard work
- Regional and international case studies

10-day outline

Day 1 Advanced principles of Lean Six Sigma Black Belt
- Measurement and statistical tools
- Measurement and reporting

Day 2 Specialist techniques
- Audit planning and reporting
- Customer journey and feedback

Day 3 Complex cases and failure analysis
- Excellence models and self-assessment
- Hands-on workshop on a workplace challenge

Day 4 Expert review and benchmarking
- Sustaining improvement
- Common mistakes and how to avoid them

Day 5 Advanced workshop and assessment
- Process mapping and standard work
- Regional and international case studies

Day 6 Advanced techniques and specialist practice
- Complex cases in depth
- Checklists and templates to take away

Day 7 Digital tools, data and automation
- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice
- Global performance benchmarks
- Group discussion and peer review

Day 9 Capstone project
- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates
- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
3–7 Jan 2027	5-day classroom	Jeddah	English	4,750
1–5 Aug 2027	5-day classroom	Muscat	English	4,750
13–24 Sep 2027	10-day classroom	Amsterdam	English	8,950
18–22 Oct 2027	5-day online	Live online	Arabic	2,950
8–12 May 2028	5-day classroom	Kuala Lumpur	English	4,750
18–29 Jun 2028	10-day classroom	Muscat	Arabic	8,950
3–7 Jul 2028	5-day classroom	Vienna	English	4,750
9–20 Oct 2028	10-day online	Live online	Arabic	5,450
6–10 May 2029	5-day classroom	Jeddah	English	4,750
9–13 Jul 2029	5-day online	Live online	English	2,950

Dates	Format	City	Language	Fee (USD)
19–23 Aug 2029	5-day classroom	Manama	English	4,750
19–30 Nov 2029	10-day classroom	London	English	8,950
11–22 Mar 2030	10-day online	Live online	Arabic	5,450
8–12 Jul 2030	5-day classroom	Amsterdam	English	4,750
11–15 Aug 2030	5-day classroom	Manama	Arabic	4,750
9–20 Dec 2030	10-day classroom	Kuala Lumpur	English	8,950

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/