Garnet
Garnet Global Training Center

GGT-HC-124

Healthcare & Hospital Management

Laboratory Services Management

إدارة خدمات المختبرات الطبية

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

This program treats Laboratory Services Management as a managed system: policies, roles, resources, performance indicators and continual improvement. Management, quality and safety programs for hospitals, clinics and health authorities. Choose 5 or 10 days, classroom or live online, English or Arabic; organisations can also run it in-house and adapt the examples to their own work.

What you will be able to do

- Set up and run Laboratory Services Management as a managed process with clear roles.
- Report clearly to senior management and stakeholders.
- Manage contractors, suppliers and internal customers.
- Plan resources, budgets and schedules realistically.
- Define KPIs and build simple dashboards for management.

Who should attend

Hospital managers, nurse leaders, quality and patient safety officers, health administrators. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- Patient safety and clinical risk
- Accreditation standards
- Health finance and revenue cycle
- Clinical governance
- Health information and digital health
- Patient experience

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Laboratory Services Management: the management framework

- Health finance and revenue cycle
- Measurement and reporting

Day 2 Planning, resources and budgets

- Clinical governance
- Health information and digital health

Day 3 Performance measurement and control

- Patient experience
- Hands-on workshop on a workplace challenge

Day 4 Risk, compliance and improvement

- Patient safety and clinical risk
- Common mistakes and how to avoid them

Day 5 Management case study and action plan

- Accreditation standards
- Regional and international case studies

10-day outline

Day 1 Laboratory Services Management: the management framework

- Health finance and revenue cycle
- Measurement and reporting

Day 2 Planning, resources and budgets

- Clinical governance
- Health information and digital health

Day 3 Performance measurement and control

- Patient experience
- Hands-on workshop on a workplace challenge

Day 4 Risk, compliance and improvement

- Patient safety and clinical risk
- Common mistakes and how to avoid them

Day 5 Management case study and action plan

- Accreditation standards
- Regional and international case studies

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Checklists and templates to take away

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Group discussion and peer review

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
4–8 Jan 2027	5-day online	Live online	Arabic	2,950
21–25 Feb 2027	5-day classroom	Cairo	English	4,750
21 Mar – 1 Apr 2027	10-day classroom	Riyadh	Arabic	8,950
7–11 Jun 2027	5-day classroom	Paris	English	4,750
7–11 Feb 2028	5-day classroom	Casablanca	Arabic	4,750
6–17 Mar 2028	10-day classroom	Barcelona	English	8,950
15–26 May 2028	10-day online	Live online	English	5,450
18–22 Sep 2028	5-day classroom	Vienna	English	4,750
14–25 Jan 2029	10-day classroom	Muscat	Arabic	8,950

Dates	Format	City	Language	Fee (USD)
5–9 Mar 2029	5-day classroom	Dubai	Arabic	4,750
17–21 Jun 2029	5-day classroom	Jeddah	English	4,750
12–16 Nov 2029	5-day online	Live online	English	2,950
3–7 Feb 2030	5-day classroom	Cairo	Arabic	4,750
12–23 May 2030	10-day classroom	Riyadh	Arabic	8,950
17–28 Jun 2030	10-day online	Live online	Arabic	5,450
18–22 Aug 2030	5-day classroom	Jeddah	English	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/