Garnet
Garnet Global Training Center

GGT-BK-115

Banking, Insurance & Investment

KYC & Customer Due Diligence

اعرف عميلك والعناية الواجبة

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Participants in KYC & Customer Due Diligence practise the methods, tools and standards they need to perform reliably and solve problems on the job. Credit, risk, compliance and investment programs for banks, insurers and asset managers. Choose 5 or 10 days, classroom or live online, English or Arabic; organisations can also run it in-house and adapt the examples to their own work.

What you will be able to do

- Apply the methods and standards of KYC & Customer Due Diligence to real tasks.
- Interpret data and results correctly and act on them.
- Follow safe, compliant and documented work practices.
- Avoid the mistakes that most often cause rework or failure.
- Share good practice with your team.

Who should attend

Bankers, credit and risk analysts, compliance officers, insurance and investment professionals. Practitioners with one to five years of experience benefit most.

Key topics

- Regulation and Basel standards
- Credit analysis and provisioning
- Market and liquidity risk
- Products and customer suitability
- Fintech and digital banking
- Case studies from regional banks

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 KYC & Customer Due Diligence: principles and standards

- Credit analysis and provisioning
- Group discussion and peer review

Day 2 Methods and tools in practice

- Market and liquidity risk
- Products and customer suitability

Day 3 Diagnosis and problem solving

- Fintech and digital banking
- Measurement and reporting

Day 4 Quality, safety and documentation

- Case studies from regional banks
- Hands-on workshop on a workplace challenge

Day 5 Workshop, assessment and action plan

- Regulation and Basel standards
- Common mistakes and how to avoid them

10-day outline

Day 1 KYC & Customer Due Diligence: principles and standards

- Credit analysis and provisioning
- Group discussion and peer review

Day 2 Methods and tools in practice

- Market and liquidity risk
- Products and customer suitability

Day 3 Diagnosis and problem solving

- Fintech and digital banking
- Measurement and reporting

Day 4 Quality, safety and documentation

- Case studies from regional banks
- Hands-on workshop on a workplace challenge

Day 5 Workshop, assessment and action plan

- Regulation and Basel standards
- Common mistakes and how to avoid them

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Regional and international case studies

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Checklists and templates to take away

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
4–15 Jan 2027	10-day classroom	London	English	8,950
17–21 Oct 2027	5-day classroom	Cairo	English	4,750
21–25 Nov 2027	5-day classroom	Doha	Arabic	4,750
13–17 Dec 2027	5-day online	Live online	Arabic	2,950
10–21 Jan 2028	10-day classroom	London	English	8,950
6–10 Feb 2028	5-day classroom	Riyadh	Arabic	4,750
17–21 Jul 2028	5-day classroom	Vienna	English	4,750
11–22 Dec 2028	10-day online	Live online	Arabic	5,450
19–23 Mar 2029	5-day online	Live online	Arabic	2,950

Dates	Format	City	Language	Fee (USD)
7–18 May 2029	10-day classroom	Amsterdam	English	8,950
18–22 Jun 2029	5-day classroom	Dubai	Arabic	4,750
9–13 Jul 2029	5-day classroom	Istanbul	English	4,750
6–17 May 2030	10-day online	Live online	English	5,450
3–7 Jun 2030	5-day classroom	Paris	English	4,750
7–11 Jul 2030	5-day classroom	Kuwait City	Arabic	4,750
4–15 Nov 2030	10-day classroom	Istanbul	English	8,950

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/