Garnet
Garnet Global Training Center

GGT-CP-124

Professional Certification Preparation

# ITIL 4 Foundation Preparation

التحضير لشهادة ITIL 4 التأسيسية

| Duration | Language | Formats | Hours | Level |
|---|---|---|---|---|
| **5 or 10 days** | **English or Arabic** | **Classroom, online, in-house** | **35 / 70** | **Certification preparation** |

## Overview

Participants in ITIL 4 Foundation Preparation follow a focused study plan, work through realistic practice questions and learn the exam technique that turns knowledge into a pass. Exam registration and fees are arranged directly with the certifying body. Structured preparation for internationally recognised professional exams, with practice tests and exam technique. It runs as a 5-day or 10-day program in English or Arabic, in classrooms in Dubai, Riyadh, Cairo, London, Istanbul and other cities, or live online, and can be delivered in-house.

## What you will be able to do

- Understand the structure, domains and rules of the exam.
- Follow a realistic study plan up to exam day.
- Apply the knowledge at work, not only in the exam.
- Review every knowledge area covered by ITIL 4 Foundation Preparation.
- Answer practice questions under timed conditions.

## Who should attend

Professionals preparing for a certification exam and managers planning team certification. Candidates should check the eligibility requirements of the certifying body before enrolling.

## Key topics

- Exam structure and eligibility
- Body of knowledge review
- Practice questions and mock exams
- Exam technique and time management
- Weak-area remediation
- Study plan after the course

## Formats and fees

| | |
|---|---|
| 5-day classroom | **USD 4,750** |
| 5-day online | **USD 2,950** |
| 10-day classroom | **USD 8,950** |
| 10-day online | **USD 5,450** |
| In-house | **Quotation per group** |

Fees per participant, excluding VAT.

## Register or ask

**WhatsApp:** +971 56 674 7382

**Email:** info@garnettrainings.com

**Training:** training@garnettrainings.com

**Web:** garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

## Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

## 5-day outline

### Day 1 Exam overview and diagnostic test
- Exam structure and eligibility
- Common mistakes and how to avoid them

### Day 2 Knowledge areas review: part 1
- Body of knowledge review
- Practice questions and mock exams

### Day 3 Knowledge areas review: part 2
- Exam technique and time management
- Regional and international case studies

### Day 4 Practice questions and exam technique
- Weak-area remediation
- Checklists and templates to take away

### Day 5 Full mock exam and study plan
- Study plan after the course
- Group discussion and peer review

## 10-day outline

### Day 1 Exam overview and diagnostic test
- Exam structure and eligibility
- Common mistakes and how to avoid them

### Day 2 Knowledge areas review: part 1
- Body of knowledge review
- Practice questions and mock exams

### Day 3 Knowledge areas review: part 2
- Exam technique and time management
- Regional and international case studies

### Day 4 Practice questions and exam technique
- Weak-area remediation
- Checklists and templates to take away

### Day 5 Full mock exam and study plan
- Study plan after the course
- Group discussion and peer review

### Day 6 Deep review of the hardest domains
- Analysis of mock exam results
- Focus on weak areas

### Day 7 Extended question banks
- Domain-by-domain questions
- Scenario questions

### Day 8 Second mock exam
- Full timed exam
- Answer review

### Day 9 Time and pressure management
- Strategies for long questions
- Handling unexpected questions

### Day 10 Final mock exam and last-week plan
- Final exam
- Exam-day checklist

## Schedule 2027–2030

| Dates | Format | City | Language | Fee (USD) |
|---|---|---|---|---|
| 3–7 Jan 2027 | 5-day classroom | Kuwait City | English | 4,750 |
| 1–5 Mar 2027 | 5-day classroom | Istanbul | English | 4,750 |
| 5–9 Jul 2027 | 5-day online | Live online | Arabic | 2,950 |
| 20 Sep – 1 Oct 2027 | 10-day classroom | Abu Dhabi | Arabic | 8,950 |
| 14–18 Feb 2028 | 5-day classroom | Singapore | English | 4,750 |
| 3–7 Sep 2028 | 5-day classroom | Doha | Arabic | 4,750 |
| 16–27 Oct 2028 | 10-day online | Live online | English | 5,450 |
| 13–24 Nov 2028 | 10-day classroom | Casablanca | English | 8,950 |
| 21–25 May 2029 | 5-day classroom | Barcelona | English | 4,750 |
| 4–8 Jun 2029 | 5-day online | Live online | English | 2,950 |

| Dates | Format | City | Language | Fee (USD) |
|---|---|---|---|---|
| 11–15 Nov 2029 | 5-day classroom | Doha | English | 4,750 |
| 3–14 Dec 2029 | 10-day classroom | Kuala Lumpur | English | 8,950 |
| 11–22 Mar 2030 | 10-day classroom | Paris | English | 8,950 |
| 4–8 Aug 2030 | 5-day classroom | Jeddah | English | 4,750 |
| 16–27 Sep 2030 | 10-day online | Live online | English | 5,450 |
| 9–13 Dec 2030 | 5-day classroom | London | English | 4,750 |

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/