Garnet
Garnet Global Training Center

GGT-IT-121

Information Technology & Software

IT Project Management

إدارة مشاريع تقنية المعلومات

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

IT Project Management equips managers and specialists to plan, organise and control this area of work, set targets and measure results. Infrastructure, service management and software delivery skills for IT teams. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

What you will be able to do

- Set up and run IT Project Management as a managed process with clear roles.
- Control risk, quality and compliance in this area.
- Lead improvement projects and measure their benefit.
- Report clearly to senior management and stakeholders.
- Manage contractors, suppliers and internal customers.

Who should attend

IT managers, system administrators, developers and service desk leads. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- Architecture and infrastructure
- Service management processes
- Security by design
- Cloud and DevOps practices
- IT governance and budgeting
- Hands-on labs

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 IT Project Management: the management framework

- Architecture and infrastructure
- Checklists and templates to take away

Day 2 Planning, resources and budgets

- Service management processes
- Security by design

Day 3 Performance measurement and control

- Cloud and DevOps practices
- Group discussion and peer review

Day 4 Risk, compliance and improvement

- IT governance and budgeting
- Measurement and reporting

Day 5 Management case study and action plan

- Hands-on labs
- Hands-on workshop on a workplace challenge

10-day outline

Day 1 IT Project Management: the management framework

- Architecture and infrastructure
- Checklists and templates to take away

Day 2 Planning, resources and budgets

- Service management processes
- Security by design

Day 3 Performance measurement and control

- Cloud and DevOps practices
- Group discussion and peer review

Day 4 Risk, compliance and improvement

- IT governance and budgeting
- Measurement and reporting

Day 5 Management case study and action plan

- Hands-on labs
- Hands-on workshop on a workplace challenge

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Common mistakes and how to avoid them

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Regional and international case studies

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
11–15 Jan 2027	5-day classroom	London	English	4,750
15–19 Feb 2027	5-day classroom	Barcelona	English	4,750
2–6 Aug 2027	5-day online	Live online	Arabic	2,950
11–22 Oct 2027	10-day classroom	Abu Dhabi	English	8,950
10–21 Jan 2028	10-day online	Live online	Arabic	5,450
7–11 Feb 2028	5-day classroom	Paris	English	4,750
18–22 Sep 2028	5-day classroom	London	English	4,750
13–24 Nov 2028	10-day classroom	Kuala Lumpur	English	8,950
20–31 May 2029	10-day classroom	Cairo	English	8,950

Dates	Format	City	Language	Fee (USD)
9–13 Jul 2029	5-day online	Live online	English	2,950
1–5 Oct 2029	5-day classroom	Barcelona	English	4,750
12–16 Nov 2029	5-day classroom	Singapore	English	4,750
7–11 Jan 2030	5-day classroom	Vienna	English	4,750
10–14 Feb 2030	5-day classroom	Cairo	English	4,750
18–29 Mar 2030	10-day online	Live online	English	5,450
7–18 Apr 2030	10-day classroom	Riyadh	Arabic	8,950

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/