Garnet
Garnet Global Training Center

GGT-IT-117

Information Technology & Software

IT Asset & License Management

إدارة أصول وتراخيص تقنية المعلومات

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

IT Asset & License Management equips managers and specialists to plan, organise and control this area of work, set targets and measure results. Infrastructure, service management and software delivery skills for IT teams. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

What you will be able to do

- Set up and run IT Asset & License Management as a managed process with clear roles.
- Define KPIs and build simple dashboards for management.
- Control risk, quality and compliance in this area.
- Lead improvement projects and measure their benefit.
- Report clearly to senior management and stakeholders.

Who should attend

IT managers, system administrators, developers and service desk leads. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- Architecture and infrastructure
- Service management processes
- Security by design
- Cloud and DevOps practices
- IT governance and budgeting
- Hands-on labs

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

WhatsApp: +971 56 674 7382

Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 IT Asset & License Management: the management framework

- Cloud and DevOps practices
- Measurement and reporting

Day 2 Planning, resources and budgets

- IT governance and budgeting
- Hands-on labs

Day 3 Performance measurement and control

- Architecture and infrastructure
- Hands-on workshop on a workplace challenge

Day 4 Risk, compliance and improvement

- Service management processes
- Common mistakes and how to avoid them

Day 5 Management case study and action plan

- Security by design
- Regional and international case studies

10-day outline

Day 1 IT Asset & License Management: the management framework

- Cloud and DevOps practices
- Measurement and reporting

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- IT governance and budgeting
- Hands-on labs

Day 3 Performance measurement and control

- Architecture and infrastructure
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- Service management processes
- Common mistakes and how to avoid them

Day 5 Management case study and action plan

- Security by design
- Regional and international case studies

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Checklists and templates to take away

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Group discussion and peer review

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
15–19 Feb 2027	5-day classroom	Kuala Lumpur	English	4,750
1–12 Mar 2027	10-day classroom	Dubai	English	8,950
13–17 Jun 2027	5-day classroom	Kuwait City	Arabic	4,750
11–15 Oct 2027	5-day online	Live online	Arabic	2,950
13–24 Feb 2028	10-day classroom	Cairo	Arabic	8,950
13–17 Mar 2028	5-day classroom	Amsterdam	English	4,750
10–21 Apr 2028	10-day online	Live online	English	5,450
1–5 May 2028	5-day classroom	Paris	English	4,750
1–5 Jan 2029	5-day classroom	London	English	4,750

Dates	Format	City	Language	Fee (USD)
4–8 Jun 2029	5-day classroom	Dubai	English	4,750
2–6 Jul 2029	5-day online	Live online	English	2,950
2–13 Dec 2029	10-day classroom	Manama	Arabic	8,950
4–15 Mar 2030	10-day online	Live online	Arabic	5,450
20–31 May 2030	10-day classroom	Amsterdam	English	8,950
4–8 Aug 2030	5-day classroom	Amman	Arabic	4,750
17–21 Nov 2030	5-day classroom	Riyadh	Arabic	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/