Garnet
Garnet Global Training Center

GGT-QE-101

Quality, Excellence & Customer Service

ISO 9001 Lead Auditor Preparation

التحضير لمدقق رئيسي ISO 9001

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Certification preparation**

Overview

ISO 9001 Lead Auditor Preparation helps candidates organise their study, close knowledge gaps and rehearse under exam conditions. Exam registration and fees are arranged directly with the certifying body. Systems and methods that make performance consistent, measurable and better every year. Choose 5 or 10 days, classroom or live online, English or Arabic; organisations can also run it in-house and adapt the examples to their own work.

What you will be able to do

- Understand the structure, domains and rules of the exam.
- Follow a realistic study plan up to exam day.
- Apply the knowledge at work, not only in the exam.
- Review every knowledge area covered by ISO 9001 Lead Auditor Preparation.
- Answer practice questions under timed conditions.

Who should attend

Quality and excellence teams, process owners, auditors and customer service leaders. Candidates should check the eligibility requirements of the certifying body before enrolling.

Key topics

- Process mapping and standard work
- Measurement and statistical tools
- Audit planning and reporting
- Customer journey and feedback
- Excellence models and self-assessment
- Sustaining improvement

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Exam overview and diagnostic test
- Process mapping and standard work
- Regional and international case studies

Day 2 Knowledge areas review: part 1
- Measurement and statistical tools
- Audit planning and reporting

Day 3 Knowledge areas review: part 2
- Customer journey and feedback
- Checklists and templates to take away

Day 4 Practice questions and exam technique
- Excellence models and self-assessment
- Group discussion and peer review

Day 5 Full mock exam and study plan
- Sustaining improvement
- Measurement and reporting

10-day outline

Day 1 Exam overview and diagnostic test
- Process mapping and standard work
- Regional and international case studies

Day 2 Knowledge areas review: part 1
- Measurement and statistical tools
- Audit planning and reporting

Day 3 Knowledge areas review: part 2
- Customer journey and feedback
- Checklists and templates to take away

Day 4 Practice questions and exam technique
- Excellence models and self-assessment
- Group discussion and peer review

Day 5 Full mock exam and study plan
- Sustaining improvement
- Measurement and reporting

Day 6 Deep review of the hardest domains
- Analysis of mock exam results
- Focus on weak areas

Day 7 Extended question banks
- Domain-by-domain questions
- Scenario questions

Day 8 Second mock exam
- Full timed exam
- Answer review

Day 9 Time and pressure management
- Strategies for long questions
- Handling unexpected questions

Day 10 Final mock exam and last-week plan
- Final exam
- Exam-day checklist

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
1–5 Feb 2027	5-day classroom	Abu Dhabi	Arabic	4,750
3–7 May 2027	5-day classroom	Paris	English	4,750
5–16 Jul 2027	10-day classroom	Dubai	English	8,950
8–12 Nov 2027	5-day online	Live online	English	2,950
9–13 Jan 2028	5-day classroom	Riyadh	Arabic	4,750
14–25 Feb 2028	10-day online	Live online	Arabic	5,450
17–21 Jul 2028	5-day classroom	London	English	4,750
20 Nov – 1 Dec 2028	10-day classroom	Istanbul	English	8,950
14–18 May 2029	5-day online	Live online	English	2,950
20–31 Aug 2029	10-day classroom	Geneva	English	8,950

Dates	Format	City	Language	Fee (USD)
12–16 Nov 2029	5-day classroom	London	English	4,750
10–14 Dec 2029	5-day classroom	Dubai	Arabic	4,750
4–15 Feb 2030	10-day online	Live online	Arabic	5,450
15–19 Jul 2030	5-day classroom	Istanbul	English	4,750
19–30 Aug 2030	10-day classroom	Dubai	Arabic	8,950
6–10 Oct 2030	5-day classroom	Riyadh	English	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/