Garnet
Garnet Global Training Center

GGT-QE-114

Quality, Excellence & Customer Service

ISO 45001 & ISO 14001 Internal Auditor

المدقق الداخلي ISO 45001وISO 14001

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

ISO 45001 & ISO 14001 Internal Auditor turns established good practice into step-by-step methods that participants rehearse in exercises and then apply at work. Systems and methods that make performance consistent, measurable and better every year. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

What you will be able to do

- Apply the methods and standards of ISO 45001 & ISO 14001 Internal Auditor to real tasks.
- Use the right tools, checks and calculations step by step.
- Diagnose common problems and identify root causes.
- Interpret data and results correctly and act on them.
- Follow safe, compliant and documented work practices.

Who should attend

Quality and excellence teams, process owners, auditors and customer service leaders. Practitioners with one to five years of experience benefit most.

Key topics

- Process mapping and standard work
- Measurement and statistical tools
- Audit planning and reporting
- Customer journey and feedback
- Excellence models and self-assessment
- Sustaining improvement

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 ISO 45001 & ISO 14001 Internal Auditor: principles and standards

- Sustaining improvement
- Group discussion and peer review

Day 2 Methods and tools in practice

- Process mapping and standard work
- Measurement and statistical tools

Day 3 Diagnosis and problem solving

- Audit planning and reporting
- Measurement and reporting

Day 4 Quality, safety and documentation

- Customer journey and feedback
- Hands-on workshop on a workplace challenge

Day 5 Workshop, assessment and action plan

- Excellence models and self-assessment
- Common mistakes and how to avoid them

10-day outline

Day 1 ISO 45001 & ISO 14001 Internal Auditor: principles and standards

- Sustaining improvement
- Group discussion and peer review

Day 2 Methods and tools in practice

- Process mapping and standard work
- Measurement and statistical tools

Day 3 Diagnosis and problem solving

- Audit planning and reporting
- Measurement and reporting

Day 4 Quality, safety and documentation

- Customer journey and feedback
- Hands-on workshop on a workplace challenge

Day 5 Workshop, assessment and action plan

- Excellence models and self-assessment
- Common mistakes and how to avoid them

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Regional and international case studies

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Checklists and templates to take away

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
19–23 Apr 2027	5-day online	Live online	English	2,950
7–11 Jun 2027	5-day classroom	Kuala Lumpur	English	4,750
11–15 Oct 2027	5-day classroom	London	English	4,750
21 Nov – 2 Dec 2027	10-day classroom	Jeddah	Arabic	8,950
14–25 Feb 2028	10-day online	Live online	English	5,450
17–21 Jul 2028	5-day classroom	Abu Dhabi	English	4,750
11–22 Sep 2028	10-day classroom	Kuala Lumpur	English	8,950
16–20 Oct 2028	5-day classroom	Dubai	Arabic	4,750
12–16 Feb 2029	5-day online	Live online	Arabic	2,950

Dates	Format	City	Language	Fee (USD)
15–19 Apr 2029	5-day classroom	Muscat	English	4,750
20–24 Aug 2029	5-day classroom	Abu Dhabi	English	4,750
4–15 Nov 2029	10-day classroom	Riyadh	English	8,950
4–8 Feb 2030	5-day classroom	London	English	4,750
1–12 Apr 2030	10-day online	Live online	English	5,450
5–9 Aug 2030	5-day classroom	Istanbul	English	4,750
21 Oct – 1 Nov 2030	10-day classroom	Dubai	English	8,950

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/