Garnet
Garnet Global Training Center

GGT-LN-128

Languages & Business Communication

Intercultural Communication

التواصل بين الثقافات

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Intercultural Communication turns established good practice into step-by-step methods that participants rehearse in exercises and then apply at work. Language skills for the workplace, from business English to technical translation. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

What you will be able to do

- Apply the methods and standards of Intercultural Communication to real tasks.
- Share good practice with your team.
- Use the right tools, checks and calculations step by step.
- Diagnose common problems and identify root causes.
- Interpret data and results correctly and act on them.

Who should attend

Professionals who use English or Arabic at work, translators and administrative staff. Practitioners with one to five years of experience benefit most.

Key topics

- Workplace vocabulary
- Writing emails and reports
- Speaking in meetings
- Technical terminology
- Translation techniques
- Practice and feedback

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

WhatsApp: +971 56 674 7382

Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Intercultural Communication: principles and standards

- Writing emails and reports
- Checklists and templates to take away

Day 2 Methods and tools in practice

- Speaking in meetings
- Technical terminology

Day 3 Diagnosis and problem solving

- Translation techniques
- Group discussion and peer review

Day 4 Quality, safety and documentation

- Practice and feedback
- Measurement and reporting

Day 5 Workshop, assessment and action plan

- Workplace vocabulary
- Hands-on workshop on a workplace challenge

10-day outline

Day 1 Intercultural Communication: principles and standards

- Writing emails and reports
- Checklists and templates to take away

Day 2 Methods and tools in practice

- Speaking in meetings
- Technical terminology

Day 3 Diagnosis and problem solving

- Translation techniques
- Group discussion and peer review

Day 4 Quality, safety and documentation

- Practice and feedback
- Measurement and reporting

Day 5 Workshop, assessment and action plan

- Workplace vocabulary
- Hands-on workshop on a workplace challenge

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Common mistakes and how to avoid them

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Regional and international case studies

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
1–12 Mar 2027	10-day classroom	Abu Dhabi	Arabic	8,950
12–16 Apr 2027	5-day online	Live online	Arabic	2,950
9–13 Aug 2027	5-day classroom	Istanbul	English	4,750
1–5 Nov 2027	5-day classroom	Vienna	English	4,750
21–25 Feb 2028	5-day classroom	Istanbul	English	4,750
19–30 Jun 2028	10-day online	Live online	English	5,450
16–20 Jul 2028	5-day classroom	Jeddah	Arabic	4,750
1–12 Oct 2028	10-day classroom	Muscat	Arabic	8,950
18–22 Feb 2029	5-day classroom	Doha	Arabic	4,750

Dates	Format	City	Language	Fee (USD)
5–16 Mar 2029	10-day classroom	Geneva	English	8,950
16–20 Apr 2029	5-day online	Live online	English	2,950
6–10 Aug 2029	5-day classroom	Dubai	Arabic	4,750
18–29 Mar 2030	10-day online	Live online	English	5,450
8–19 Apr 2030	10-day classroom	Amsterdam	English	8,950
7–11 Oct 2030	5-day classroom	Dubai	Arabic	4,750
11–15 Nov 2030	5-day classroom	Kuala Lumpur	English	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/