Garnet
Garnet Global Training Center

GGT-DT-116

AI, Digital Transformation & Cybersecurity

Incident Response & SOC Operations

الاستجابة للحوادث وعمليات مركز الأمن

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Incident Response & SOC Operations focuses on how the work is actually done: the methods, checks and decisions practitioners use every day, illustrated with real cases from the region. Practical AI, data and security skills for organisations moving their work onto digital platforms. Choose 5 or 10 days, classroom or live online, English or Arabic; organisations can also run it in-house and adapt the examples to their own work.

What you will be able to do

- Apply the methods and standards of Incident Response & SOC Operations to real tasks.
- Avoid the mistakes that most often cause rework or failure.
- Share good practice with your team.
- Use the right tools, checks and calculations step by step.
- Diagnose common problems and identify root causes.

Who should attend

Managers, IT and data professionals, analysts and digital transformation teams. Practitioners with one to five years of experience benefit most.

Key topics

- AI use cases and value mapping
- Data quality and governance
- Hands-on tools and prompting
- Security threats and controls
- Responsible AI and regulation
- Roadmaps and change adoption

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Incident Response & SOC Operations: principles and standards

- Roadmaps and change adoption
- Common mistakes and how to avoid them

Day 2 Methods and tools in practice

- AI use cases and value mapping
- Data quality and governance

Day 3 Diagnosis and problem solving

- Hands-on tools and prompting
- Regional and international case studies

Day 4 Quality, safety and documentation

- Security threats and controls
- Checklists and templates to take away

Day 5 Workshop, assessment and action plan

- Responsible AI and regulation
- Group discussion and peer review

10-day outline

Day 1 Incident Response & SOC Operations: principles and standards

- Roadmaps and change adoption
- Common mistakes and how to avoid them

Day 2 Methods and tools in practice

- AI use cases and value mapping
- Data quality and governance

Day 3 Diagnosis and problem solving

- Hands-on tools and prompting
- Regional and international case studies

Day 4 Quality, safety and documentation

- Security threats and controls
- Checklists and templates to take away

Day 5 Workshop, assessment and action plan

- Responsible AI and regulation
- Group discussion and peer review

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Measurement and reporting

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Hands-on workshop on a workplace challenge

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
15–19 Feb 2027	5-day online	Live online	Arabic	2,950
19–30 Apr 2027	10-day classroom	Casablanca	Arabic	8,950
8–12 Aug 2027	5-day classroom	Riyadh	English	4,750
20–24 Dec 2027	5-day classroom	Kuala Lumpur	English	4,750
9–13 Jan 2028	5-day classroom	Manama	Arabic	4,750
20–24 Feb 2028	5-day classroom	Cairo	Arabic	4,750
14–25 May 2028	10-day classroom	Riyadh	English	8,950
10–21 Jul 2028	10-day online	Live online	English	5,450
5–9 Mar 2029	5-day online	Live online	English	2,950

Dates	Format	City	Language	Fee (USD)
1–12 Jul 2029	10-day classroom	Manama	Arabic	8,950
2–6 Sep 2029	5-day classroom	Riyadh	Arabic	4,750
3–7 Dec 2029	5-day classroom	Dubai	Arabic	4,750
18 Feb – 1 Mar 2030	10-day online	Live online	Arabic	5,450
1–5 Apr 2030	5-day classroom	Dubai	Arabic	4,750
6–17 May 2030	10-day classroom	Barcelona	English	8,950
17–21 Jun 2030	5-day classroom	Amsterdam	English	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/