Garnet
Garnet Global Training Center

GGT-HT-105

Hospitality, Tourism & Events

Housekeeping Management

إدارة التدبير الفندقي

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

Housekeeping Management helps participants move from doing the work to managing it, with planning tools, control methods and reporting that management trusts. Service, revenue and operations programs for hotels, tourism and event organisers. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

What you will be able to do

- Set up and run Housekeeping Management as a managed process with clear roles.
- Plan resources, budgets and schedules realistically.
- Define KPIs and build simple dashboards for management.
- Control risk, quality and compliance in this area.
- Lead improvement projects and measure their benefit.

Who should attend

Hotel and restaurant managers, tourism professionals and event planners. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- Guest experience standards
- Revenue and pricing
- Operations and cost control
- Food safety and hygiene
- Digital distribution
- Event planning

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Housekeeping Management: the management framework

- Digital distribution
- Measurement and reporting

Day 2 Planning, resources and budgets

- Event planning
- Guest experience standards

Day 3 Performance measurement and control

- Revenue and pricing
- Hands-on workshop on a workplace challenge

Day 4 Risk, compliance and improvement

- Operations and cost control
- Common mistakes and how to avoid them

Day 5 Management case study and action plan

- Food safety and hygiene
- Regional and international case studies

10-day outline

Day 1 Housekeeping Management: the management framework

- Digital distribution
- Measurement and reporting

Day 2 Planning, resources and budgets

- Event planning
- Guest experience standards

Day 3 Performance measurement and control

- Revenue and pricing
- Hands-on workshop on a workplace challenge

Day 4 Risk, compliance and improvement

- Operations and cost control
- Common mistakes and how to avoid them

Day 5 Management case study and action plan

- Food safety and hygiene
- Regional and international case studies

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Checklists and templates to take away

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Group discussion and peer review

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
15–19 Feb 2027	5-day classroom	Abu Dhabi	English	4,750
3–7 May 2027	5-day online	Live online	English	2,950
18–22 Jul 2027	5-day classroom	Manama	Arabic	4,750
18–29 Oct 2027	10-day classroom	Casablanca	English	8,950
3–7 Jan 2028	5-day classroom	Casablanca	Arabic	4,750
1–12 May 2028	10-day online	Live online	Arabic	5,450
10–14 Jul 2028	5-day classroom	Paris	English	4,750
13–24 Aug 2028	10-day classroom	Riyadh	English	8,950
8–12 Apr 2029	5-day classroom	Cairo	Arabic	4,750

Dates	Format	City	Language	Fee (USD)
14–18 May 2029	5-day classroom	Abu Dhabi	English	4,750
5–16 Aug 2029	10-day classroom	Riyadh	English	8,950
3–7 Dec 2029	5-day online	Live online	English	2,950
14–18 Jan 2030	5-day classroom	Abu Dhabi	Arabic	4,750
10–14 Jun 2030	5-day classroom	Kuala Lumpur	English	4,750
15–26 Jul 2030	10-day classroom	Geneva	English	8,950
9–20 Sep 2030	10-day online	Live online	Arabic	5,450

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/