Garnet
Garnet Global Training Center

GGT-HT-116

Hospitality, Tourism & Events

Hotel Engineering & Maintenance

الهندسة والصيانة الفندقية

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Hotel Engineering & Maintenance turns established good practice into step-by-step methods that participants rehearse in exercises and then apply at work. Service, revenue and operations programs for hotels, tourism and event organisers. It runs as a 5-day or 10-day program in English or Arabic, in classrooms in Dubai, Riyadh, Cairo, London, Istanbul and other cities, or live online, and can be delivered in-house.

What you will be able to do

- Apply the methods and standards of Hotel Engineering & Maintenance to real tasks.
- Share good practice with your team.
- Use the right tools, checks and calculations step by step.
- Diagnose common problems and identify root causes.
- Interpret data and results correctly and act on them.

Who should attend

Hotel and restaurant managers, tourism professionals and event planners. Practitioners with one to five years of experience benefit most.

Key topics

- Guest experience standards
- Revenue and pricing
- Operations and cost control
- Food safety and hygiene
- Digital distribution
- Event planning

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Hotel Engineering & Maintenance: principles and standards

- Operations and cost control
- Measurement and reporting

Day 2 Methods and tools in practice

- Food safety and hygiene
- Digital distribution

Day 3 Diagnosis and problem solving

- Event planning
- Hands-on workshop on a workplace challenge

Day 4 Quality, safety and documentation

- Guest experience standards
- Common mistakes and how to avoid them

Day 5 Workshop, assessment and action plan

- Revenue and pricing
- Regional and international case studies

10-day outline

Day 1 Hotel Engineering & Maintenance: principles and standards

- Operations and cost control
- Measurement and reporting

Day 2 Methods and tools in practice

- Food safety and hygiene
- Digital distribution

Day 3 Diagnosis and problem solving

- Event planning
- Hands-on workshop on a workplace challenge

Day 4 Quality, safety and documentation

- Guest experience standards
- Common mistakes and how to avoid them

Day 5 Workshop, assessment and action plan

- Revenue and pricing
- Regional and international case studies

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Checklists and templates to take away

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Group discussion and peer review

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
18–29 Jan 2027	10-day classroom	Abu Dhabi	English	8,950
15–19 Mar 2027	5-day classroom	Paris	English	4,750
19–23 Apr 2027	5-day online	Live online	English	2,950
3–7 May 2027	5-day classroom	Amsterdam	English	4,750
5–9 Jun 2028	5-day classroom	Dubai	English	4,750
16–27 Jul 2028	10-day classroom	Riyadh	English	8,950
7–18 Aug 2028	10-day online	Live online	English	5,450
11–15 Sep 2028	5-day classroom	Abu Dhabi	Arabic	4,750
7–11 May 2029	5-day classroom	Geneva	English	4,750

Dates	Format	City	Language	Fee (USD)
4–8 Jun 2029	5-day classroom	Istanbul	English	4,750
16–20 Jul 2029	5-day online	Live online	English	2,950
13–24 Aug 2029	10-day classroom	Casablanca	Arabic	8,950
14–25 Jan 2030	10-day online	Live online	Arabic	5,450
4–8 Mar 2030	5-day classroom	Dubai	English	4,750
9–20 Jun 2030	10-day classroom	Amman	English	8,950
12–16 Aug 2030	5-day classroom	Singapore	English	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/