Garnet
Garnet Global Training Center

GGT-HT-125

Hospitality, Tourism & Events

Hotel Distribution & Online Travel Agencies

توزيع الغرف الفندقية ووكالات السفر الإلكترونية

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Hotel Distribution & Online Travel Agencies turns established good practice into step-by-step methods that participants rehearse in exercises and then apply at work. Service, revenue and operations programs for hotels, tourism and event organisers. It runs as a 5-day or 10-day program in English or Arabic, in classrooms in Dubai, Riyadh, Cairo, London, Istanbul and other cities, or live online, and can be delivered in-house.

What you will be able to do

- Apply the methods and standards of Hotel Distribution & Online Travel Agencies to real tasks.
- Avoid the mistakes that most often cause rework or failure.
- Share good practice with your team.
- Use the right tools, checks and calculations step by step.
- Diagnose common problems and identify root causes.

Who should attend

Hotel and restaurant managers, tourism professionals and event planners. Practitioners with one to five years of experience benefit most.

Key topics

- Guest experience standards
- Revenue and pricing
- Operations and cost control
- Food safety and hygiene
- Digital distribution
- Event planning

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Hotel Distribution & Online Travel Agencies: principles and standards

- Food safety and hygiene
- Measurement and reporting

Day 2 Methods and tools in practice

- Digital distribution
- Event planning

Day 3 Diagnosis and problem solving

- Guest experience standards
- Hands-on workshop on a workplace challenge

Day 4 Quality, safety and documentation

- Revenue and pricing
- Common mistakes and how to avoid them

Day 5 Workshop, assessment and action plan

- Operations and cost control
- Regional and international case studies

10-day outline

Day 1 Hotel Distribution & Online Travel Agencies: principles and standards

- Food safety and hygiene
- Measurement and reporting

Day 2 Methods and tools in practice

- Digital distribution
- Event planning

Day 3 Diagnosis and problem solving

- Guest experience standards
- Hands-on workshop on a workplace challenge

Day 4 Quality, safety and documentation

- Revenue and pricing
- Common mistakes and how to avoid them

Day 5 Workshop, assessment and action plan

- Operations and cost control
- Regional and international case studies

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Checklists and templates to take away

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Group discussion and peer review

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
5–9 Apr 2027	5-day online	Live online	Arabic	2,950
17–28 May 2027	10-day classroom	Abu Dhabi	Arabic	8,950
19–23 Sep 2027	5-day classroom	Cairo	English	4,750
6–10 Dec 2027	5-day classroom	London	English	4,750
7–18 Feb 2028	10-day classroom	London	English	8,950
17–21 Apr 2028	5-day classroom	Vienna	English	4,750
16–27 Oct 2028	10-day online	Live online	English	5,450
5–9 Nov 2028	5-day classroom	Riyadh	English	4,750
12–23 Mar 2029	10-day classroom	Abu Dhabi	English	8,950

Dates	Format	City	Language	Fee (USD)
18–22 Jun 2029	5-day classroom	Dubai	Arabic	4,750
2–6 Jul 2029	5-day online	Live online	Arabic	2,950
8–12 Oct 2029	5-day classroom	London	English	4,750
7–11 Jan 2030	5-day classroom	Dubai	English	4,750
6–17 May 2030	10-day online	Live online	English	5,450
18–29 Aug 2030	10-day classroom	Cairo	English	8,950
1–5 Dec 2030	5-day classroom	Amman	English	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/