Garnet
Garnet Global Training Center

GGT-SD-117

Security & Emergency Management

Hotel & Mall Security Management

إدارة الأمن في الفنادق والمراكز التجارية

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

Hotel & Mall Security Management equips managers and specialists to plan, organise and control this area of work, set targets and measure results. Protect people, assets and operations, and recover quickly when things go wrong. It runs as a 5-day or 10-day program in English or Arabic, in classrooms in Dubai, Riyadh, Cairo, London, Istanbul and other cities, or live online, and can be delivered in-house.

What you will be able to do

- Set up and run Hotel & Mall Security Management as a managed process with clear roles.
- Lead improvement projects and measure their benefit.
- Report clearly to senior management and stakeholders.
- Manage contractors, suppliers and internal customers.
- Plan resources, budgets and schedules realistically.

Who should attend

Security managers, emergency planners, business continuity and risk professionals. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- Threat and vulnerability assessment
- Physical security design
- Incident command
- Business continuity
- Exercises and drills
- Investigations

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

WhatsApp: +971 56 674 7382

Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Hotel & Mall Security Management: the management framework

- Business continuity
- Group discussion and peer review

Day 2 Planning, resources and budgets

- Exercises and drills
- Investigations

Day 3 Performance measurement and control

- Threat and vulnerability assessment
- Measurement and reporting

Day 4 Risk, compliance and improvement

- Physical security design
- Hands-on workshop on a workplace challenge

Day 5 Management case study and action plan

- Incident command
- Common mistakes and how to avoid them

10-day outline

Day 1 Hotel & Mall Security Management: the management framework

- Business continuity
- Group discussion and peer review

Day 2 Planning, resources and budgets

- Exercises and drills
- Investigations

Day 3 Performance measurement and control

- Threat and vulnerability assessment
- Measurement and reporting

Day 4 Risk, compliance and improvement

- Physical security design
- Hands-on workshop on a workplace challenge

Day 5 Management case study and action plan

- Incident command
- Common mistakes and how to avoid them

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Regional and international case studies

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Checklists and templates to take away

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
15–26 Feb 2027	10-day classroom	Istanbul	English	8,950
7–11 Mar 2027	5-day classroom	Riyadh	English	4,750
10–14 Oct 2027	5-day classroom	Cairo	English	4,750
1–5 Nov 2027	5-day online	Live online	English	2,950
13–17 Aug 2028	5-day classroom	Kuwait City	Arabic	4,750
18–22 Sep 2028	5-day classroom	London	English	4,750
16–27 Oct 2028	10-day online	Live online	English	5,450
10–21 Dec 2028	10-day classroom	Doha	English	8,950
8–12 Jan 2029	5-day online	Live online	English	2,950

Dates	Format	City	Language	Fee (USD)
1–12 Apr 2029	10-day classroom	Manama	English	8,950
18–22 Jun 2029	5-day classroom	Paris	English	4,750
18–22 Nov 2029	5-day classroom	Cairo	Arabic	4,750
10–14 Feb 2030	5-day classroom	Muscat	English	4,750
7–11 Apr 2030	5-day classroom	Riyadh	Arabic	4,750
20–31 May 2030	10-day online	Live online	English	5,450
2–13 Jun 2030	10-day classroom	Cairo	Arabic	8,950

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/