Garnet
Garnet Global Training Center

GGT-HT-118

Hospitality, Tourism & Events

Hospitality Leadership

القيادة في قطاع الضيافة

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Leadership & strategy**

Overview

Hospitality Leadership develops the judgement, influence and decision-making leaders need when the stakes are high. Service, revenue and operations programs for hotels, tourism and event organisers. It runs as a 5-day or 10-day program in English or Arabic, in classrooms in Dubai, Riyadh, Cairo, London, Istanbul and other cities, or live online, and can be delivered in-house.

What you will be able to do

- Set direction and priorities for Hospitality Leadership in your organisation.
- Align people, structure and culture with strategy.
- Lead change and handle resistance constructively.
- Influence boards, peers and external stakeholders.
- Balance short-term results with long-term value.

Who should attend

Hotel and restaurant managers, tourism professionals and event planners. It is aimed at managers and executives who set direction and are accountable for results.

Key topics

- Guest experience standards
- Revenue and pricing
- Operations and cost control
- Food safety and hygiene
- Digital distribution
- Event planning

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Strategic context of Hospitality Leadership
- Digital distribution
- Common mistakes and how to avoid them

Day 2 Setting direction and priorities
- Event planning
- Guest experience standards

Day 3 Leading people through change
- Revenue and pricing
- Regional and international case studies

Day 4 Decisions, risk and stakeholders
- Operations and cost control
- Checklists and templates to take away

Day 5 Leadership commitments and action plan
- Food safety and hygiene
- Group discussion and peer review

10-day outline

Day 1 Strategic context of Hospitality Leadership
- Digital distribution
- Common mistakes and how to avoid them

Day 2 Setting direction and priorities
- Event planning
- Guest experience standards

Day 3 Leading people through change
- Revenue and pricing
- Regional and international case studies

Day 4 Decisions, risk and stakeholders
- Operations and cost control
- Checklists and templates to take away

Day 5 Leadership commitments and action plan
- Food safety and hygiene
- Group discussion and peer review

Day 6 Advanced techniques and specialist practice
- Complex cases in depth
- Measurement and reporting

Day 7 Digital tools, data and automation
- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice
- Global performance benchmarks
- Hands-on workshop on a workplace challenge

Day 9 Capstone project
- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates
- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
1–5 Mar 2027	5-day online	Live online	Arabic	2,950
14–18 Jun 2027	5-day classroom	London	English	4,750
8–19 Aug 2027	10-day classroom	Kuwait City	Arabic	8,950
6–10 Dec 2027	5-day classroom	Abu Dhabi	English	4,750
13–17 Feb 2028	5-day classroom	Kuwait City	English	4,750
17–21 Apr 2028	5-day classroom	Dubai	English	4,750
7–18 Aug 2028	10-day online	Live online	English	5,450
1–12 Oct 2028	10-day classroom	Doha	Arabic	8,950
15–19 Jan 2029	5-day classroom	London	English	4,750
12–16 Feb 2029	5-day classroom	Istanbul	English	4,750

Dates	Format	City	Language	Fee (USD)
5–9 Mar 2029	5-day online	Live online	English	2,950
5–16 Aug 2029	10-day classroom	Jeddah	Arabic	8,950
21–25 Jan 2030	5-day classroom	Abu Dhabi	Arabic	4,750
2–6 Jun 2030	5-day classroom	Manama	English	4,750
16–27 Sep 2030	10-day online	Live online	Arabic	5,450
14–25 Oct 2030	10-day classroom	Paris	English	8,950

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/