Garnet
Garnet Global Training Center

GGT-SM-123

Smart Cities & Urban Management **Rare specialisation**

Heritage Districts Management

إدارة المناطق التراثية

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

Heritage Districts Management helps participants move from doing the work to managing it, with planning tools, control methods and reporting that management trusts. Plan, run and digitalise cities and municipal services for residents and investors. It runs as a 5-day or 10-day program in English or Arabic, in classrooms in Dubai, Riyadh, Cairo, London, Istanbul and other cities, or live online, and can be delivered in-house.

What you will be able to do

- Set up and run Heritage Districts Management as a managed process with clear roles.
- Control risk, quality and compliance in this area.
- Lead improvement projects and measure their benefit.
- Report clearly to senior management and stakeholders.
- Manage contractors, suppliers and internal customers.

Who should attend

Municipal managers, urban planners, smart city teams and city service operators. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- Urban strategy and governance
- Municipal services
- Digital city platforms
- Mobility and infrastructure
- Resident experience
- Data and performance

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Heritage Districts Management: the management framework

- Data and performance
- Hands-on workshop on a workplace challenge

Day 2 Planning, resources and budgets

- Urban strategy and governance
- Municipal services

Day 3 Performance measurement and control

- Digital city platforms
- Common mistakes and how to avoid them

Day 4 Risk, compliance and improvement

- Mobility and infrastructure
- Regional and international case studies

Day 5 Management case study and action plan

- Resident experience
- Checklists and templates to take away

10-day outline

Day 1 Heritage Districts Management: the management framework

- Data and performance
- Hands-on workshop on a workplace challenge

Day 2 Planning, resources and budgets

- Urban strategy and governance
- Municipal services

Day 3 Performance measurement and control

- Digital city platforms
- Common mistakes and how to avoid them

Day 4 Risk, compliance and improvement

- Mobility and infrastructure
- Regional and international case studies

Day 5 Management case study and action plan

- Resident experience
- Checklists and templates to take away

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Group discussion and peer review

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Measurement and reporting

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
10–14 Jan 2027	5-day classroom	Manama	Arabic	4,750
8–12 Feb 2027	5-day classroom	Istanbul	English	4,750
9–13 Aug 2027	5-day online	Live online	English	2,950
6–17 Dec 2027	10-day classroom	Abu Dhabi	English	8,950
17–28 Jan 2028	10-day classroom	Dubai	English	8,950
1–12 May 2028	10-day online	Live online	Arabic	5,450
17–21 Jul 2028	5-day classroom	London	English	4,750
15–19 Oct 2028	5-day classroom	Amman	Arabic	4,750
5–16 Feb 2029	10-day classroom	Abu Dhabi	Arabic	8,950

Dates	Format	City	Language	Fee (USD)
18–22 Mar 2029	5-day classroom	Amman	Arabic	4,750
16–20 Apr 2029	5-day classroom	Amsterdam	English	4,750
6–10 Aug 2029	5-day online	Live online	English	2,950
3–14 Feb 2030	10-day classroom	Riyadh	English	8,950
5–9 May 2030	5-day classroom	Manama	Arabic	4,750
3–7 Jun 2030	5-day classroom	Barcelona	English	4,750
2–13 Sep 2030	10-day online	Live online	Arabic	5,450

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/