Garnet
Garnet Global Training Center

GGT-HC-102

Healthcare & Hospital Management

Healthcare Quality & Patient Safety

جودة الرعاية الصحية وسلامة المرضى

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Healthcare Quality & Patient Safety focuses on how the work is actually done: the methods, checks and decisions practitioners use every day, illustrated with real cases from the region. Management, quality and safety programs for hospitals, clinics and health authorities. Choose 5 or 10 days, classroom or live online, English or Arabic; organisations can also run it in-house and adapt the examples to their own work.

What you will be able to do

- Apply the methods and standards of Healthcare Quality & Patient Safety to real tasks.
- Follow safe, compliant and documented work practices.
- Avoid the mistakes that most often cause rework or failure.
- Share good practice with your team.
- Use the right tools, checks and calculations step by step.

Who should attend

Hospital managers, nurse leaders, quality and patient safety officers, health administrators. Practitioners with one to five years of experience benefit most.

Key topics

- Patient safety and clinical risk
- Accreditation standards
- Health finance and revenue cycle
- Clinical governance
- Health information and digital health
- Patient experience

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Healthcare Quality & Patient Safety: principles and standards

- Health finance and revenue cycle
- Hands-on workshop on a workplace challenge

Day 2 Methods and tools in practice

- Clinical governance
- Health information and digital health

Day 3 Diagnosis and problem solving

- Patient experience
- Common mistakes and how to avoid them

Day 4 Quality, safety and documentation

- Patient safety and clinical risk
- Regional and international case studies

Day 5 Workshop, assessment and action plan

- Accreditation standards
- Checklists and templates to take away

10-day outline

Day 1 Healthcare Quality & Patient Safety: principles and standards

- Health finance and revenue cycle
- Hands-on workshop on a workplace challenge

Day 2 Methods and tools in practice

- Clinical governance
- Health information and digital health

Day 3 Diagnosis and problem solving

- Patient experience
- Common mistakes and how to avoid them

Day 4 Quality, safety and documentation

- Patient safety and clinical risk
- Regional and international case studies

Day 5 Workshop, assessment and action plan

- Accreditation standards
- Checklists and templates to take away

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Group discussion and peer review

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Measurement and reporting

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
10–14 May 2027	5-day classroom	Abu Dhabi	English	4,750
12–16 Jul 2027	5-day online	Live online	Arabic	2,950
5–16 Sep 2027	10-day classroom	Riyadh	English	8,950
15–19 Nov 2027	5-day classroom	Dubai	Arabic	4,750
13–24 Mar 2028	10-day online	Live online	English	5,450
4–15 Jun 2028	10-day classroom	Doha	English	8,950
21–25 Aug 2028	5-day classroom	Paris	English	4,750
13–17 Nov 2028	5-day classroom	Barcelona	English	4,750
15–19 Jan 2029	5-day classroom	Casablanca	English	4,750

Dates	Format	City	Language	Fee (USD)
5–9 Feb 2029	5-day online	Live online	Arabic	2,950
13–17 Aug 2029	5-day classroom	London	English	4,750
16–27 Sep 2029	10-day classroom	Riyadh	Arabic	8,950
4–8 Mar 2030	5-day classroom	Amsterdam	English	4,750
8–19 Apr 2030	10-day online	Live online	Arabic	5,450
9–20 Jun 2030	10-day classroom	Amman	English	8,950
15–19 Sep 2030	5-day classroom	Doha	Arabic	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/