Garnet
Garnet Global Training Center

GGT-HT-104

Hospitality, Tourism & Events

Food & Beverage Management

إدارة الأغذية والمشروبات

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

Food & Beverage Management helps participants move from doing the work to managing it, with planning tools, control methods and reporting that management trusts. Service, revenue and operations programs for hotels, tourism and event organisers. It runs as a 5-day or 10-day program in English or Arabic, in classrooms in Dubai, Riyadh, Cairo, London, Istanbul and other cities, or live online, and can be delivered in-house.

What you will be able to do

- Set up and run Food & Beverage Management as a managed process with clear roles.
- Plan resources, budgets and schedules realistically.
- Define KPIs and build simple dashboards for management.
- Control risk, quality and compliance in this area.
- Lead improvement projects and measure their benefit.

Who should attend

Hotel and restaurant managers, tourism professionals and event planners. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- Guest experience standards
- Revenue and pricing
- Operations and cost control
- Food safety and hygiene
- Digital distribution
- Event planning

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Food & Beverage Management: the management framework

- Guest experience standards
- Measurement and reporting

Day 2 Planning, resources and budgets

- Revenue and pricing
- Operations and cost control

Day 3 Performance measurement and control

- Food safety and hygiene
- Hands-on workshop on a workplace challenge

Day 4 Risk, compliance and improvement

- Digital distribution
- Common mistakes and how to avoid them

Day 5 Management case study and action plan

- Event planning
- Regional and international case studies

10-day outline

Day 1 Food & Beverage Management: the management framework

- Guest experience standards
- Measurement and reporting

Day 2 Planning, resources and budgets

- Revenue and pricing
- Operations and cost control

Day 3 Performance measurement and control

- Food safety and hygiene
- Hands-on workshop on a workplace challenge

Day 4 Risk, compliance and improvement

- Digital distribution
- Common mistakes and how to avoid them

Day 5 Management case study and action plan

- Event planning
- Regional and international case studies

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Checklists and templates to take away

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Group discussion and peer review

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
18–22 Jan 2027	5-day classroom	Paris	English	4,750
14–25 Feb 2027	10-day classroom	Jeddah	Arabic	8,950
14–18 Mar 2027	5-day classroom	Amman	Arabic	4,750
18–22 Oct 2027	5-day online	Live online	Arabic	2,950
14–25 Feb 2028	10-day online	Live online	English	5,450
10–14 Jul 2028	5-day classroom	Barcelona	English	4,750
6–17 Nov 2028	10-day classroom	Abu Dhabi	Arabic	8,950
17–21 Dec 2028	5-day classroom	Doha	Arabic	4,750
16–20 Apr 2029	5-day online	Live online	Arabic	2,950

Dates	Format	City	Language	Fee (USD)
8–12 Jul 2029	5-day classroom	Kuwait City	Arabic	4,750
5–16 Aug 2029	10-day classroom	Amman	English	8,950
10–14 Sep 2029	5-day classroom	Abu Dhabi	Arabic	4,750
6–17 Jan 2030	10-day classroom	Jeddah	Arabic	8,950
18 Feb – 1 Mar 2030	10-day online	Live online	Arabic	5,450
11–15 Mar 2030	5-day classroom	Dubai	Arabic	4,750
8–12 Sep 2030	5-day classroom	Cairo	Arabic	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/