Garnet
Garnet Global Training Center

GGT-LN-117

Languages & Business Communication

English for Hospitality

الإنجليزية لقطاع الضيافة

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

English for Hospitality focuses on how the work is actually done: the methods, checks and decisions practitioners use every day, illustrated with real cases from the region. Language skills for the workplace, from business English to technical translation. It runs as a 5-day or 10-day program in English or Arabic, in classrooms in Dubai, Riyadh, Cairo, London, Istanbul and other cities, or live online, and can be delivered in-house.

What you will be able to do

- Apply the methods and standards of English for Hospitality to real tasks.
- Interpret data and results correctly and act on them.
- Follow safe, compliant and documented work practices.
- Avoid the mistakes that most often cause rework or failure.
- Share good practice with your team.

Who should attend

Professionals who use English or Arabic at work, translators and administrative staff. Practitioners with one to five years of experience benefit most.

Key topics

- Workplace vocabulary
- Writing emails and reports
- Speaking in meetings
- Technical terminology
- Translation techniques
- Practice and feedback

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 English for Hospitality: principles and standards
- Workplace vocabulary
- Regional and international case studies

Day 2 Methods and tools in practice
- Writing emails and reports
- Speaking in meetings

Day 3 Diagnosis and problem solving
- Technical terminology
- Checklists and templates to take away

Day 4 Quality, safety and documentation
- Translation techniques
- Group discussion and peer review

Day 5 Workshop, assessment and action plan
- Practice and feedback
- Measurement and reporting

10-day outline

Day 1 English for Hospitality: principles and standards
- Workplace vocabulary
- Regional and international case studies

Day 2 Methods and tools in practice
- Writing emails and reports
- Speaking in meetings

Day 3 Diagnosis and problem solving
- Technical terminology
- Checklists and templates to take away

Day 4 Quality, safety and documentation
- Translation techniques
- Group discussion and peer review

Day 5 Workshop, assessment and action plan
- Practice and feedback
- Measurement and reporting

Day 6 Advanced techniques and specialist practice
- Complex cases in depth
- Hands-on workshop on a workplace challenge

Day 7 Digital tools, data and automation
- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice
- Global performance benchmarks
- Common mistakes and how to avoid them

Day 9 Capstone project
- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates
- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
15–19 Feb 2027	5-day online	Live online	English	2,950
4–15 Apr 2027	10-day classroom	Kuwait City	Arabic	8,950
10–14 May 2027	5-day classroom	Abu Dhabi	English	4,750
18–22 Oct 2027	5-day classroom	Amsterdam	English	4,750
17–28 Apr 2028	10-day online	Live online	Arabic	5,450
10–21 Jul 2028	10-day classroom	Abu Dhabi	Arabic	8,950
5–9 Nov 2028	5-day classroom	Riyadh	Arabic	4,750
18–22 Dec 2028	5-day classroom	Amsterdam	English	4,750
5–9 Feb 2029	5-day online	Live online	Arabic	2,950
11–15 Mar 2029	5-day classroom	Amman	English	4,750

Dates	Format	City	Language	Fee (USD)
9–13 Apr 2029	5-day classroom	Casablanca	English	4,750
5–16 Nov 2029	10-day classroom	Abu Dhabi	English	8,950
18–29 Mar 2030	10-day online	Live online	Arabic	5,450
11–22 Aug 2030	10-day classroom	Riyadh	Arabic	8,950
9–13 Sep 2030	5-day classroom	Dubai	English	4,750
15–19 Dec 2030	5-day classroom	Doha	English	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/