Garnet
Garnet Global Training Center

GGT-HR-126

Human Resources

Employee Experience Design

تصميم تجربة الموظف

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Employee Experience Design focuses on how the work is actually done: the methods, checks and decisions practitioners use every day, illustrated with real cases from the region. Build the people systems that attract, grow and keep the talent an organisation depends on. It runs as a 5-day or 10-day program in English or Arabic, in classrooms in Dubai, Riyadh, Cairo, London, Istanbul and other cities, or live online, and can be delivered in-house.

What you will be able to do

- Apply the methods and standards of Employee Experience Design to real tasks.
- Follow safe, compliant and documented work practices.
- Avoid the mistakes that most often cause rework or failure.
- Share good practice with your team.
- Use the right tools, checks and calculations step by step.

Who should attend

HR managers and business partners, recruiters, L&D and reward specialists. Practitioners with one to five years of experience benefit most.

Key topics

- HR strategy aligned to business goals
- Competency frameworks
- Labour law essentials in the region
- Metrics and HR analytics
- Engagement and retention
- Policy and process design

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Employee Experience Design: principles and standards

- Policy and process design
- Regional and international case studies

Day 2 Methods and tools in practice

- HR strategy aligned to business goals
- Competency frameworks

Day 3 Diagnosis and problem solving

- Labour law essentials in the region
- Checklists and templates to take away

Day 4 Quality, safety and documentation

- Metrics and HR analytics
- Group discussion and peer review

Day 5 Workshop, assessment and action plan

- Engagement and retention
- Measurement and reporting

10-day outline

Day 1 Employee Experience Design: principles and standards

- Policy and process design
- Regional and international case studies

Day 2 Methods and tools in practice

- HR strategy aligned to business goals
- Competency frameworks

Day 3 Diagnosis and problem solving

- Labour law essentials in the region
- Checklists and templates to take away

Day 4 Quality, safety and documentation

- Metrics and HR analytics
- Group discussion and peer review

Day 5 Workshop, assessment and action plan

- Engagement and retention
- Measurement and reporting

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Hands-on workshop on a workplace challenge

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Common mistakes and how to avoid them

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
21 Feb – 4 Mar 2027	10-day classroom	Muscat	English	8,950
2–6 May 2027	5-day classroom	Kuwait City	English	4,750
11–15 Oct 2027	5-day online	Live online	Arabic	2,950
1–5 Nov 2027	5-day classroom	Geneva	English	4,750
16–27 Jan 2028	10-day classroom	Riyadh	English	8,950
21–25 Feb 2028	5-day classroom	Kuala Lumpur	English	4,750
9–13 Oct 2028	5-day classroom	Dubai	English	4,750
20 Nov – 1 Dec 2028	10-day online	Live online	Arabic	5,450
19–23 Feb 2029	5-day classroom	Amsterdam	English	4,750

Dates	Format	City	Language	Fee (USD)
8–19 Apr 2029	10-day classroom	Jeddah	Arabic	8,950
8–12 Oct 2029	5-day classroom	Istanbul	English	4,750
12–16 Nov 2029	5-day online	Live online	Arabic	2,950
7–11 Jan 2030	5-day classroom	Dubai	English	4,750
18–22 Feb 2030	5-day classroom	Barcelona	English	4,750
6–17 May 2030	10-day online	Live online	English	5,450
15–26 Dec 2030	10-day classroom	Doha	Arabic	8,950

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/