Garnet
Garnet Global Training Center

GGT-HC-109

Healthcare & Hospital Management

Emergency Department Management

إدارة أقسام الطوارئ

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

This program treats Emergency Department Management as a managed system: policies, roles, resources, performance indicators and continual improvement. Management, quality and safety programs for hospitals, clinics and health authorities. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

What you will be able to do

- Set up and run Emergency Department Management as a managed process with clear roles.
- Plan resources, budgets and schedules realistically.
- Define KPIs and build simple dashboards for management.
- Control risk, quality and compliance in this area.
- Lead improvement projects and measure their benefit.

Who should attend

Hospital managers, nurse leaders, quality and patient safety officers, health administrators. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- Patient safety and clinical risk
- Accreditation standards
- Health finance and revenue cycle
- Clinical governance
- Health information and digital health
- Patient experience

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Emergency Department Management: the management framework
- Clinical governance
- Regional and international case studies

Day 2 Planning, resources and budgets
- Health information and digital health
- Patient experience

Day 3 Performance measurement and control
- Patient safety and clinical risk
- Checklists and templates to take away

Day 4 Risk, compliance and improvement
- Accreditation standards
- Group discussion and peer review

Day 5 Management case study and action plan
- Health finance and revenue cycle
- Measurement and reporting

10-day outline

Day 1 Emergency Department Management: the management framework
- Clinical governance
- Regional and international case studies

Day 2 Planning, resources and budgets
- Health information and digital health
- Patient experience

Day 3 Performance measurement and control
- Patient safety and clinical risk
- Checklists and templates to take away

Day 4 Risk, compliance and improvement
- Accreditation standards
- Group discussion and peer review

Day 5 Management case study and action plan
- Health finance and revenue cycle
- Measurement and reporting

Day 6 Advanced techniques and specialist practice
- Complex cases in depth
- Hands-on workshop on a workplace challenge

Day 7 Digital tools, data and automation
- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice
- Global performance benchmarks
- Common mistakes and how to avoid them

Day 9 Capstone project
- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates
- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
15–19 Mar 2027	5-day online	Live online	English	2,950
6–10 Jun 2027	5-day classroom	Kuwait City	English	4,750
10–21 Oct 2027	10-day classroom	Amman	English	8,950
15–19 Nov 2027	5-day classroom	Barcelona	English	4,750
10–21 Jan 2028	10-day classroom	London	English	8,950
12–16 Jun 2028	5-day classroom	Abu Dhabi	Arabic	4,750
10–21 Jul 2028	10-day online	Live online	English	5,450
4–8 Dec 2028	5-day classroom	Geneva	English	4,750
8–12 Jan 2029	5-day online	Live online	English	2,950

Dates	Format	City	Language	Fee (USD)
8–12 Apr 2029	5-day classroom	Kuwait City	English	4,750
14–25 May 2029	10-day classroom	Abu Dhabi	English	8,950
10–14 Dec 2029	5-day classroom	Geneva	English	4,750
7–18 Jan 2030	10-day online	Live online	English	5,450
11–22 Mar 2030	10-day classroom	Amsterdam	English	8,950
8–12 Jul 2030	5-day classroom	Barcelona	English	4,750
5–9 Aug 2030	5-day classroom	Istanbul	English	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/