Garnet
Garnet Global Training Center

GGT-RT-126

Retail & E-commerce

Digital Payments & Checkout

المدفوعات الرقمية وإتمام الشراء

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Digital Payments & Checkout focuses on how the work is actually done: the methods, checks and decisions practitioners use every day, illustrated with real cases from the region. Merchandising, store operations and online selling programs. It runs as a 5-day or 10-day program in English or Arabic, in classrooms in Dubai, Riyadh, Cairo, London, Istanbul and other cities, or live online, and can be delivered in-house.

What you will be able to do

- Apply the methods and standards of Digital Payments & Checkout to real tasks.
- Avoid the mistakes that most often cause rework or failure.
- Share good practice with your team.
- Use the right tools, checks and calculations step by step.
- Diagnose common problems and identify root causes.

Who should attend

Retail managers, buyers, e-commerce and customer service teams. Practitioners with one to five years of experience benefit most.

Key topics

- Assortment and merchandising
- Store operations
- Omnichannel customer journeys
- Pricing and promotions
- Inventory and fulfilment
- Retail analytics

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

WhatsApp: +971 56 674 7382

Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Digital Payments & Checkout: principles and standards

- Pricing and promotions
- Hands-on workshop on a workplace challenge

Day 2 Methods and tools in practice

- Inventory and fulfilment
- Retail analytics

Day 3 Diagnosis and problem solving

- Assortment and merchandising
- Common mistakes and how to avoid them

Day 4 Quality, safety and documentation

- Store operations
- Regional and international case studies

Day 5 Workshop, assessment and action plan

- Omnichannel customer journeys
- Checklists and templates to take away

10-day outline

Day 1 Digital Payments & Checkout: principles and standards

- Pricing and promotions
- Hands-on workshop on a workplace challenge

Day 2 Methods and tools in practice

- Inventory and fulfilment
- Retail analytics

Day 3 Diagnosis and problem solving

- Assortment and merchandising
- Common mistakes and how to avoid them

Day 4 Quality, safety and documentation

- Store operations
- Regional and international case studies

Day 5 Workshop, assessment and action plan

- Omnichannel customer journeys
- Checklists and templates to take away

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Group discussion and peer review

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Measurement and reporting

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
3–7 May 2027	5-day online	Live online	Arabic	2,950
5–16 Sep 2027	10-day classroom	Amman	Arabic	8,950
14–18 Nov 2027	5-day classroom	Riyadh	Arabic	4,750
20–24 Dec 2027	5-day classroom	Geneva	English	4,750
3–14 Jan 2028	10-day classroom	London	English	8,950
14–18 Feb 2028	5-day classroom	Istanbul	English	4,750
4–8 Sep 2028	5-day classroom	Dubai	Arabic	4,750
16–27 Oct 2028	10-day online	Live online	English	5,450
19–23 Feb 2029	5-day classroom	London	English	4,750

Dates	Format	City	Language	Fee (USD)
16–20 Jul 2029	5-day online	Live online	English	2,950
3–7 Sep 2029	5-day classroom	Dubai	English	4,750
16–27 Dec 2029	10-day classroom	Doha	Arabic	8,950
18 Feb – 1 Mar 2030	10-day classroom	Amsterdam	English	8,950
18–29 Mar 2030	10-day online	Live online	Arabic	5,450
13–17 May 2030	5-day classroom	Vienna	English	4,750
3–7 Jun 2030	5-day classroom	London	English	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/