Garnet
Garnet Global Training Center

GGT-GV-114

Diplomacy, International Relations & Policy

Digital Diplomacy

الدبلوماسية الرقمية

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Participants in Digital Diplomacy practise the methods, tools and standards they need to perform reliably and solve problems on the job. Programs for diplomats, government officials and organisations working across borders. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

What you will be able to do

- Apply the methods and standards of Digital Diplomacy to real tasks.
- Interpret data and results correctly and act on them.
- Follow safe, compliant and documented work practices.
- Avoid the mistakes that most often cause rework or failure.
- Share good practice with your team.

Who should attend

Diplomats, international relations officers, policy advisers and government liaison staff. Practitioners with one to five years of experience benefit most.

Key topics

- Diplomatic practice
- International law basics
- Negotiation and mediation
- Economic diplomacy
- Protocol and communication
- Case studies

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Digital Diplomacy: principles and standards
- Diplomatic practice
- Group discussion and peer review

Day 2 Methods and tools in practice
- International law basics
- Negotiation and mediation

Day 3 Diagnosis and problem solving
- Economic diplomacy
- Measurement and reporting

Day 4 Quality, safety and documentation
- Protocol and communication
- Hands-on workshop on a workplace challenge

Day 5 Workshop, assessment and action plan
- Case studies
- Common mistakes and how to avoid them

10-day outline

Day 1 Digital Diplomacy: principles and standards
- Diplomatic practice
- Group discussion and peer review

Day 2 Methods and tools in practice
- International law basics
- Negotiation and mediation

Day 3 Diagnosis and problem solving
- Economic diplomacy
- Measurement and reporting

Day 4 Quality, safety and documentation
- Protocol and communication
- Hands-on workshop on a workplace challenge

Day 5 Workshop, assessment and action plan
- Case studies
- Common mistakes and how to avoid them

Day 6 Advanced techniques and specialist practice
- Complex cases in depth
- Regional and international case studies

Day 7 Digital tools, data and automation
- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice
- Global performance benchmarks
- Checklists and templates to take away

Day 9 Capstone project
- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates
- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
1–5 Mar 2027	5-day classroom	Dubai	Arabic	4,750
7–11 Jun 2027	5-day online	Live online	Arabic	2,950
4–15 Oct 2027	10-day classroom	Barcelona	English	8,950
21–25 Nov 2027	5-day classroom	Doha	English	4,750
19–30 Mar 2028	10-day classroom	Riyadh	English	8,950
10–14 Apr 2028	5-day classroom	Abu Dhabi	English	4,750
5–16 Jun 2028	10-day online	Live online	English	5,450
10–14 Jul 2028	5-day classroom	Dubai	English	4,750
8–12 Jan 2029	5-day classroom	Dubai	English	4,750
21–25 May 2029	5-day classroom	Istanbul	English	4,750

Dates	Format	City	Language	Fee (USD)
9–20 Sep 2029	10-day classroom	Jeddah	Arabic	8,950
8–12 Oct 2029	5-day online	Live online	Arabic	2,950
6–10 May 2030	5-day classroom	Istanbul	English	4,750
10–21 Jun 2030	10-day classroom	Abu Dhabi	Arabic	8,950
13–17 Oct 2030	5-day classroom	Riyadh	English	4,750
2–13 Dec 2030	10-day online	Live online	Arabic	5,450

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/