Garnet
Garnet Global Training Center

GGT-AU-103

Automotive, Fleet & Transport

Defensive Driving Program Management

إدارة برامج القيادة الوقائية

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

Defensive Driving Program Management equips managers and specialists to plan, organise and control this area of work, set targets and measure results. Fleet, workshop and transport programs for operators, dealers and public transport. It runs as a 5-day or 10-day program in English or Arabic, in classrooms in Dubai, Riyadh, Cairo, London, Istanbul and other cities, or live online, and can be delivered in-house.

What you will be able to do

- Set up and run Defensive Driving Program Management as a managed process with clear roles.
- Manage contractors, suppliers and internal customers.
- Plan resources, budgets and schedules realistically.
- Define KPIs and build simple dashboards for management.
- Control risk, quality and compliance in this area.

Who should attend

Fleet and transport managers, workshop supervisors and dealership staff. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- Fleet economics
- Maintenance and workshop management
- Driver safety
- Telematics and data
- Regulation and compliance
- Electrification

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Defensive Driving Program Management: the management framework

- Regulation and compliance
- Regional and international case studies

Day 2 Planning, resources and budgets

- Electrification
- Fleet economics

Day 3 Performance measurement and control

- Maintenance and workshop management
- Checklists and templates to take away

Day 4 Risk, compliance and improvement

- Driver safety
- Group discussion and peer review

Day 5 Management case study and action plan

- Telematics and data
- Measurement and reporting

10-day outline

Day 1 Defensive Driving Program Management: the management framework

- Regulation and compliance
- Regional and international case studies

Day 2 Planning, resources and budgets

- Electrification
- Fleet economics

Day 3 Performance measurement and control

- Maintenance and workshop management
- Checklists and templates to take away

Day 4 Risk, compliance and improvement

- Driver safety
- Group discussion and peer review

Day 5 Management case study and action plan

- Telematics and data
- Measurement and reporting

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Hands-on workshop on a workplace challenge

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Common mistakes and how to avoid them

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
4–8 Jan 2027	5-day classroom	Paris	English	4,750
8–19 Feb 2027	10-day classroom	Kuala Lumpur	English	8,950
19–23 Jul 2027	5-day online	Live online	Arabic	2,950
19–23 Sep 2027	5-day classroom	Doha	English	4,750
19–23 Mar 2028	5-day classroom	Jeddah	Arabic	4,750
1–12 May 2028	10-day classroom	Dubai	Arabic	8,950
19–30 Jun 2028	10-day online	Live online	English	5,450
11–15 Sep 2028	5-day classroom	Singapore	English	4,750
12–16 Mar 2029	5-day online	Live online	Arabic	2,950

Dates	Format	City	Language	Fee (USD)
8–12 Apr 2029	5-day classroom	Jeddah	Arabic	4,750
6–10 Aug 2029	5-day classroom	London	English	4,750
21 Oct – 1 Nov 2029	10-day classroom	Manama	Arabic	8,950
21–25 Jul 2030	5-day classroom	Amman	Arabic	4,750
5–16 Aug 2030	10-day classroom	Amsterdam	English	8,950
11–22 Nov 2030	10-day online	Live online	English	5,450
16–20 Dec 2030	5-day classroom	Abu Dhabi	English	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/