Garnet
Garnet Global Training Center

GGT-LM-105

Leadership & Management

Decision Making & Problem Solving

اتخاذ القرار وحل المشكلات

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Participants in Decision Making & Problem Solving practise the methods, tools and standards they need to perform reliably and solve problems on the job. Programs for managers who need to set direction, decide well and bring people with them. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

What you will be able to do

- Apply the methods and standards of Decision Making & Problem Solving to real tasks.
- Use the right tools, checks and calculations step by step.
- Diagnose common problems and identify root causes.
- Interpret data and results correctly and act on them.
- Follow safe, compliant and documented work practices.

Who should attend

Executives, senior managers, team leaders and high-potential employees. Practitioners with one to five years of experience benefit most.

Key topics

- Strategic thinking and direction setting
- Leading teams and performance
- Communication and influence
- Decision quality under uncertainty
- Managing change and resistance
- Personal leadership action plan

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Decision Making & Problem Solving: principles and standards

- Leading teams and performance
- Measurement and reporting

Day 2 Methods and tools in practice

- Communication and influence
- Decision quality under uncertainty

Day 3 Diagnosis and problem solving

- Managing change and resistance
- Hands-on workshop on a workplace challenge

Day 4 Quality, safety and documentation

- Personal leadership action plan
- Common mistakes and how to avoid them

Day 5 Workshop, assessment and action plan

- Strategic thinking and direction setting
- Regional and international case studies

10-day outline

Day 1 Decision Making & Problem Solving: principles and standards

- Leading teams and performance
- Measurement and reporting

Day 2 Methods and tools in practice

- Communication and influence
- Decision quality under uncertainty

Day 3 Diagnosis and problem solving

- Managing change and resistance
- Hands-on workshop on a workplace challenge

Day 4 Quality, safety and documentation

- Personal leadership action plan
- Common mistakes and how to avoid them

Day 5 Workshop, assessment and action plan

- Strategic thinking and direction setting
- Regional and international case studies

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Checklists and templates to take away

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Group discussion and peer review

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
15–19 Feb 2027	5-day classroom	Kuala Lumpur	English	4,750
15–19 Mar 2027	5-day classroom	Barcelona	English	4,750
5–16 Apr 2027	10-day classroom	Dubai	Arabic	8,950
13–17 Dec 2027	5-day online	Live online	English	2,950
16–20 Jan 2028	5-day classroom	Riyadh	Arabic	4,750
7–18 Feb 2028	10-day online	Live online	English	5,450
8–19 May 2028	10-day classroom	London	English	8,950
20–24 Aug 2028	5-day classroom	Amman	English	4,750
5–9 Mar 2029	5-day classroom	Abu Dhabi	English	4,750

Dates	Format	City	Language	Fee (USD)
1–5 Apr 2029	5-day classroom	Riyadh	Arabic	4,750
9–13 Jul 2029	5-day online	Live online	English	2,950
10–21 Dec 2029	10-day classroom	Paris	English	8,950
21 Jan – 1 Feb 2030	10-day online	Live online	English	5,450
8–19 Sep 2030	10-day classroom	Amman	Arabic	8,950
11–15 Nov 2030	5-day classroom	Barcelona	English	4,750
16–20 Dec 2030	5-day classroom	London	English	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/