Garnet
Garnet Global Training Center

GGT-GV-109

Diplomacy, International Relations & Policy **Rare specialisation**

Conflict Analysis & Mediation

تحليل النزاعات والوساطة

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Conflict Analysis & Mediation turns established good practice into step-by-step methods that participants rehearse in exercises and then apply at work. Programs for diplomats, government officials and organisations working across borders. Choose 5 or 10 days, classroom or live online, English or Arabic; organisations can also run it in-house and adapt the examples to their own work.

What you will be able to do

- Apply the methods and standards of Conflict Analysis & Mediation to real tasks.
- Use the right tools, checks and calculations step by step.
- Diagnose common problems and identify root causes.
- Interpret data and results correctly and act on them.
- Follow safe, compliant and documented work practices.

Who should attend

Diplomats, international relations officers, policy advisers and government liaison staff. Practitioners with one to five years of experience benefit most.

Key topics

- Diplomatic practice
- International law basics
- Negotiation and mediation
- Economic diplomacy
- Protocol and communication
- Case studies

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Conflict Analysis & Mediation: principles and standards

- International law basics
- Common mistakes and how to avoid them

Day 2 Methods and tools in practice

- Negotiation and mediation
- Economic diplomacy

Day 3 Diagnosis and problem solving

- Protocol and communication
- Regional and international case studies

Day 4 Quality, safety and documentation

- Case studies
- Checklists and templates to take away

Day 5 Workshop, assessment and action plan

- Diplomatic practice
- Group discussion and peer review

10-day outline

Day 1 Conflict Analysis & Mediation: principles and standards

- International law basics
- Common mistakes and how to avoid them

Day 2 Methods and tools in practice

- Negotiation and mediation
- Economic diplomacy

Day 3 Diagnosis and problem solving

- Protocol and communication
- Regional and international case studies

Day 4 Quality, safety and documentation

- Case studies
- Checklists and templates to take away

Day 5 Workshop, assessment and action plan

- Diplomatic practice
- Group discussion and peer review

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Measurement and reporting

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Hands-on workshop on a workplace challenge

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
21 Mar – 1 Apr 2027	10-day classroom	Muscat	English	8,950
12–16 Jul 2027	5-day classroom	London	English	4,750
15–19 Aug 2027	5-day classroom	Riyadh	Arabic	4,750
20–24 Dec 2027	5-day online	Live online	English	2,950
14–25 Feb 2028	10-day online	Live online	English	5,450
18–29 Jun 2028	10-day classroom	Cairo	Arabic	8,950
16–20 Jul 2028	5-day classroom	Kuwait City	Arabic	4,750
6–10 Nov 2028	5-day classroom	London	English	4,750
6–10 Aug 2029	5-day online	Live online	Arabic	2,950

Dates	Format	City	Language	Fee (USD)
17–28 Sep 2029	10-day classroom	Amsterdam	English	8,950
15–19 Oct 2029	5-day classroom	London	English	4,750
16–20 Dec 2029	5-day classroom	Amman	Arabic	4,750
14–25 Jan 2030	10-day classroom	Vienna	English	8,950
3–7 Mar 2030	5-day classroom	Jeddah	English	4,750
20–31 May 2030	10-day online	Live online	Arabic	5,450
3–7 Nov 2030	5-day classroom	Cairo	Arabic	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/