Garnet
Garnet Global Training Center

GGT-BK-123

Banking, Insurance & Investment

Collections & Recovery

التحصيل واسترداد الديون

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Collections & Recovery turns established good practice into step-by-step methods that participants rehearse in exercises and then apply at work. Credit, risk, compliance and investment programs for banks, insurers and asset managers. Choose 5 or 10 days, classroom or live online, English or Arabic; organisations can also run it in-house and adapt the examples to their own work.

What you will be able to do

- Apply the methods and standards of Collections & Recovery to real tasks.
- Diagnose common problems and identify root causes.
- Interpret data and results correctly and act on them.
- Follow safe, compliant and documented work practices.
- Avoid the mistakes that most often cause rework or failure.

Who should attend

Bankers, credit and risk analysts, compliance officers, insurance and investment professionals. Practitioners with one to five years of experience benefit most.

Key topics

- Regulation and Basel standards
- Credit analysis and provisioning
- Market and liquidity risk
- Products and customer suitability
- Fintech and digital banking
- Case studies from regional banks

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Training: training@garnettrainings.com

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Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Collections & Recovery: principles and standards
- Market and liquidity risk
- Checklists and templates to take away

Day 2 Methods and tools in practice
- Products and customer suitability
- Fintech and digital banking

Day 3 Diagnosis and problem solving
- Case studies from regional banks
- Group discussion and peer review

Day 4 Quality, safety and documentation
- Regulation and Basel standards
- Measurement and reporting

Day 5 Workshop, assessment and action plan
- Credit analysis and provisioning
- Hands-on workshop on a workplace challenge

10-day outline

Day 1 Collections & Recovery: principles and standards
- Market and liquidity risk
- Checklists and templates to take away

Day 2 Methods and tools in practice
- Products and customer suitability
- Fintech and digital banking

Day 3 Diagnosis and problem solving
- Case studies from regional banks
- Group discussion and peer review

Day 4 Quality, safety and documentation
- Regulation and Basel standards
- Measurement and reporting

Day 5 Workshop, assessment and action plan
- Credit analysis and provisioning
- Hands-on workshop on a workplace challenge

Day 6 Advanced techniques and specialist practice
- Complex cases in depth
- Common mistakes and how to avoid them

Day 7 Digital tools, data and automation
- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice
- Global performance benchmarks
- Regional and international case studies

Day 9 Capstone project
- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates
- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
15–19 Feb 2027	5-day classroom	Dubai	Arabic	4,750
7–11 Mar 2027	5-day classroom	Muscat	English	4,750
5–9 Apr 2027	5-day online	Live online	Arabic	2,950
12–23 Jul 2027	10-day classroom	Vienna	English	8,950
6–10 Feb 2028	5-day classroom	Manama	English	4,750
12–23 Mar 2028	10-day classroom	Jeddah	English	8,950
12–16 Jun 2028	5-day classroom	Dubai	English	4,750
11–22 Sep 2028	10-day online	Live online	English	5,450
12–16 Feb 2029	5-day classroom	Singapore	English	4,750
4–15 Jun 2029	10-day classroom	Dubai	English	8,950

Dates	Format	City	Language	Fee (USD)
21–25 Oct 2029	5-day classroom	Kuwait City	Arabic	4,750
10–14 Dec 2029	5-day online	Live online	English	2,950
7–18 Jan 2030	10-day classroom	Paris	English	8,950
17–21 Feb 2030	5-day classroom	Riyadh	Arabic	4,750
20–24 May 2030	5-day classroom	Abu Dhabi	Arabic	4,750
17–28 Jun 2030	10-day online	Live online	English	5,450

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/