Garnet
Garnet Global Training Center

GGT-AV-130

Aviation & Airport Management

Cabin Crew Leadership

القيادة لطواقم الضيافة الجوية

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Leadership & strategy**

Overview

Cabin Crew Leadership develops the judgement, influence and decision-making leaders need when the stakes are high. Safety, operations and commercial programs for airlines, airports and aviation services. Choose 5 or 10 days, classroom or live online, English or Arabic; organisations can also run it in-house and adapt the examples to their own work.

What you will be able to do

- Set direction and priorities for Cabin Crew Leadership in your organisation.
- Make sound decisions with incomplete information.
- Align people, structure and culture with strategy.
- Lead change and handle resistance constructively.
- Influence boards, peers and external stakeholders.

Who should attend

Airport and airline managers, safety officers, ground operations and maintenance staff. It is aimed at managers and executives who set direction and are accountable for results.

Key topics

- ICAO and regulatory framework
- Safety management systems
- Airside and terminal operations
- Aviation security
- Commercial and revenue management
- Human factors

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Training: training@garnettrainings.com

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Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Strategic context of Cabin Crew Leadership
- Commercial and revenue management
- Group discussion and peer review

Day 2 Setting direction and priorities
- Human factors
- ICAO and regulatory framework

Day 3 Leading people through change
- Safety management systems
- Measurement and reporting

Day 4 Decisions, risk and stakeholders
- Airside and terminal operations
- Hands-on workshop on a workplace challenge

Day 5 Leadership commitments and action plan
- Aviation security
- Common mistakes and how to avoid them

10-day outline

Day 1 Strategic context of Cabin Crew Leadership
- Commercial and revenue management
- Group discussion and peer review

Day 2 Setting direction and priorities
- Human factors
- ICAO and regulatory framework

Day 3 Leading people through change
- Safety management systems
- Measurement and reporting

Day 4 Decisions, risk and stakeholders
- Airside and terminal operations
- Hands-on workshop on a workplace challenge

Day 5 Leadership commitments and action plan
- Aviation security
- Common mistakes and how to avoid them

Day 6 Advanced techniques and specialist practice
- Complex cases in depth
- Regional and international case studies

Day 7 Digital tools, data and automation
- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice
- Global performance benchmarks
- Checklists and templates to take away

Day 9 Capstone project
- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates
- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
7–11 Mar 2027	5-day classroom	Doha	English	4,750
5–9 Apr 2027	5-day classroom	Dubai	Arabic	4,750
10–14 May 2027	5-day online	Live online	English	2,950
4–15 Jul 2027	10-day classroom	Cairo	Arabic	8,950
5–9 Mar 2028	5-day classroom	Riyadh	English	4,750
21 Aug – 1 Sep 2028	10-day classroom	Istanbul	English	8,950
9–13 Oct 2028	5-day classroom	London	English	4,750
11–22 Dec 2028	10-day online	Live online	Arabic	5,450
12–16 Feb 2029	5-day online	Live online	Arabic	2,950
16–27 Jul 2029	10-day classroom	Singapore	English	8,950

Dates	Format	City	Language	Fee (USD)
5–9 Aug 2029	5-day classroom	Riyadh	Arabic	4,750
10–14 Sep 2029	5-day classroom	Abu Dhabi	Arabic	4,750
21 Jan – 1 Feb 2030	10-day classroom	Abu Dhabi	English	8,950
20–24 May 2030	5-day classroom	Dubai	English	4,750
7–11 Jul 2030	5-day classroom	Jeddah	English	4,750
11–22 Nov 2030	10-day online	Live online	Arabic	5,450

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/